



2017-2018 Student Housing License Agreement

San José State University
University Housing Services
Division of Student Affairs

8-22-17

Table of Contents

Important Dates Page 3 through 6

Terms and Conditions Pages 7 through 22

Policies and Regulations Pages 23 through 48

UHS Student Conduct Process Pages 49 through 50

Payment Schedule Pages 51 through 54

Summer Housing Page 55

Important Dates

March, 2017	Returning Resident signups for upcoming academic year, online application and initial housing payment due upon sign up.
April 01, 2017	Assignment priority due date for fall 2017. Online application, \$50 non-refundable application fee and initial housing payment submitted for new fall 2017 applicants by this date will be processed for roommate matching and the ability to establish a Housing Installment Payment Plan with 4 installments (number of available installments decreases after this date. There is a non-refundable \$35 installment fee).
April 17, 2017	Summer 2017 online application and initial housing payment due.
May 01, 2017	Online application, \$50 non-refundable application fee and initial housing payment due for new fall 2017 applicants. UHS will continue to accept online applications and payments throughout the year until all spaces are filled.
May 15, 2017	Remainder of summer 2017 housing payment due.
July 5, 2017	Fall semester payment or installment payment due (installments available by selecting the Housing Installment Payment Plan online at MySJSU each semester. There is a non-refundable \$35 installment fee).
July 20, 2017	Last day to cancel CVA Apartments, CVB Apartments, Suites, Classics and CV2 with \$100 license processing fee. (Application fee is non-refundable along with any previous late fees).
July 28, 2017	Last day to request Early Arrival check in for fall 2017.
July 28, 2017	Last day to cancel Early Arrival check in reservation and receive credit.
August 04, 2017	Last day to change meal plans until official meal plan change week in fall.
August 19, 2017	CVA Apartments, CVB Apartments, Suites, Classics and CV2 open at 10:00 a.m. Check in 10:00 a.m. to 5:00 p.m. Meals begin with Lunch (7 day, CVC Resident and Community meal plans).
August 20, 2017	Check in continues (refer to website for hours). Meal service (Breakfast, Lunch and Dinner for 7 day, CVC Resident and Community meal plans).
August 21 - 22, 2017	Check in continues 7:00 p.m. to 10:00 p.m. All residents must be checked-in by 10:00 p.m. on Tuesday August 22. Meal service (Breakfast, Lunch and Dinner for all meal plans).

August 23, 2017	First day of instruction. Classes begin.
September 05 -15, 2017	Meal Plan change weeks (effective October 1, 2017).
October 02 -13, 2017	Meal Plan change weeks, between semesters (effective January 21, 2018).
October 15, 2017	Petition to cancel for spring semester due. (Approval Required)
October 15, 2017	Spring assignment priority due date. Online application, \$50 non-refundable application fee and initial housing payment due for new spring 2018 applicants.
November 22 – 27, 2017	No meal service after 2:00 p.m. on Wednesday through 6:30 a.m. on Monday for Thanksgiving break.
December 02, 2017	Last day to cancel CVA and CVB Apartments and CVC Suites new spring only license with \$100 license processing fee. (Application fee is non-refundable along with any previous late fees).
December 05, 2017	Spring semester payment or installment payment due (installments available by selecting the Housing Installment Payment Plan online at MySJSU each semester. There is a non-refundable \$35 installment fee).
December 06, 2017	Last day to submit cancellation for Optional Membership (5 or 7 day) Meal Plans for fall 2017.
December 08, 2017	Winter Break addenda and payment due in UHS Housing main office. (pending space availability)
December 12, 2017	Study/Conference Day – No classes
December 13 – 19, 2017	Final Exams
December 20, 2017	Classics and CV2 close at 2:00 p.m. for winter break. Last meal is Lunch.
December 20, 2017	CVA, CVB and CVC residents approved to cancel for spring semester must check out by 2:00 p.m.
December 22, 2017	Last day to cancel Classics and CV2 for new spring only license with \$100 license processing fee. (Application fee is non-refundable along with any previous late fees).

January 01, 2018	CVA and CVB Apartments and CVC Suites open for spring at 7:00 p.m. New spring residents may check in, refer to website for check in times.
January 05, 2018	Last day for NEW spring 2018 residents to change meal plans until official meal plan change week in spring.
January 21, 2018	Classics and CV2 open for spring at 12:00 p.m. (noon). Check in 12:00 p.m. (noon) to 6:00 p.m. Meal service begins (Dinner for 7 day, CVC Resident and Community meal plans).
January 22 - 23, 2018	Check in continues 7:00 p.m. to 10:00 p.m. All new residents must be checked-in by 10:00 p.m. on Tuesday, January 23. Meal service (Weekend meal schedule 9 a.m. – 9 p.m).
January 24, 2018	First day of instruction. Classes begin.
February 05 - 16, 2018	Meal Plan change weeks (effective March 1, 2018).
March, 2018	Returning Resident process begins (approximate dates).
March 23 – April 02, 2018	No meal service after 5:00 p.m. on Friday through 6:30 a.m. on Monday for spring break.
April 01, 2018	Assignment priority due date for fall 2018. Online application, \$50 non-refundable application fee and initial housing payment submitted for new fall 2018 applicants by this date will be processed for roommate matching and the ability to establish a Housing Installment Payment Plan with 4 installments (number of available installments decreases after this date. There is a non-refundable \$35 installment fee).
April 16, 2018	Summer 2018 online application and initial housing payment due.
May 01, 2018	Online application, \$50 non-refundable application fee and initial housing payment due for new fall 2018 applicants. UHS will continue to accept online applications and payments throughout the year until all spaces are filled.
May 09, 2018	Last day to submit cancellation for Optional Membership (5 or 7 day) & Community Meal Plans for spring 2018.
May 14, 2018	Remainder of summer 2018 housing payment due.
May 15, 2018	Study/Conference Day – No classes
May 16 – 22, 2018	Final Exams

May 23, 2018	Classics and CV2 close at 2:00 p.m. Last meal is Lunch. Summer housing options available.
May 27, 2018	CVA and CVB Apartments and CVC Suites close at 12:00 p.m. (noon). Summer housing options available.
August 04, 2018	CVA and CVB summer residents not returning for fall 2018 check out by 10:00 p.m. (Subject to summer schedule)
August 11, 2018	CVA and CVB, summer residents attending summer classes but not returning for fall 2018 check out by 10:00 p.m. (Subject to summer schedule)

Terms and Conditions

The Terms and Conditions and the Policies and Regulations described below govern all residence hall and on-campus apartment occupants. By completing and electronically signing the Annual Housing License Agreement, you agree to all of these provisions. Please read these provisions carefully before submitting a completed License Agreement. The use of housing facilities is subject to and incorporates Articles 5 and 6 of Subchapter 5 of Chapter 1 Part V (Sections 42000 through 42103) of Title 5 of the California Administrative Code ([California Code of Regulations](#)), the SJSU Student Conduct Code <http://www.sjsu.edu/studentconduct/policies/>, and the University Housing Services Community Living Handbook <http://www.housing.sjsu.edu>

1. Application Fee

A non-refundable application fee of \$50.00 is required when submitting an online application for on-campus housing. This fee is charged to cover the administrative cost of processing the rental application for a campus housing facility. No applications will be processed without payment of this fee when submitting the online application.

2. On Campus Housing Requirement

All admitted first-time freshmen who graduated from a high school outside a 30 mile radius of SJSU will be required to live on campus for their first year. All students (outside and inside the 30 mile high school graduating radius) who wish to live on campus must submit a completed online housing application, \$50 non-refundable application fee, and initial housing payment by May 1, 2017. Those students who are not required to live on campus will be given housing assignments based on availability and completed application date. For a list of high schools exempted from the SJSU on-campus housing requirement, please refer to the housing website at <http://www.housing.sjsu.edu/housingaz/freshmanoncampushousing/>

3. Eligibility

In order to qualify for a space in the residence halls and on-campus apartments at San Jose State University, a student must be enrolled in 6 or more units of an approved academic program at San José State University unless exception is petitioned and approved by the Director or their designee.

The License Agreement will be revoked by the University if the resident fails to meet the above minimum requirements.

All assignments to a housing space are contingent upon acceptance at San José State University. If the resident is not admitted or is disqualified between semesters, it is the resident's responsibility to notify UHS immediately in writing. The resident will be charged for housing fees (and board, parking and telephone if applicable) until written notification is received by UHS.

4. Initial Housing Payment

All housing applicants are expected to pay the initial housing payment out of pocket, including all financial aid recipients. Online housing application, electronically signed License Agreement, \$50 non-refundable application fee and initial housing payment must be submitted in full before your housing application will be considered for an assignment. Some students may be eligible for an initial housing payment reduction, please see Initial Housing Payment Reduction section below.

Keep in mind that the initial housing payment is actually a pre-payment of a portion of your fall housing charges (or spring if you are a new spring applicant). It is applied directly to the housing fees. It is not a deposit since you do not get this back at the end of the academic year.

Please note that the initial housing payment is only needed with each new academic year housing application (or new spring application). The initial housing payment is paid through the University Housing Application Portal while completing your online housing application. During the application process, you will be redirected to a secure website, CASHNet, to remit the initial housing payment. Applicants who apply in the fall do not need to remit this fee again in the spring.

5. Initial Housing Payment Reduction

Students with an eligible Expected Family Contribution (EFC) may qualify for a reduction in the initial housing payment. Those who meet the criteria will be notified within their preliminary financial aid award notification. For more information about the initial housing payment reduction, please go to <http://www.sjsu.edu/faso/> or you may contact the Financial Aid Office at fao@sjsu.edu.

6. Term

CVA Apartments: An on-campus housing facility for SJSU Faculty, Professional Staff, Graduate, Senior and Junior students. It is located in the heart of Campus Village, a vibrant, student centered community in an urban setting. Campus Village is host to a myriad of programs and activities for the residents. Occasionally, outdoor activities in the Campus Village Plaza attended by large groups of residents, guests and community members result in higher levels of noise during certain times of the year.

ACADEMIC YEAR. A Licensee may reserve a bedspace or unit (seniors and juniors may only rent by bedspace) either for the entire academic year or for the spring semester only. A license for the academic year begins at 10:00 a.m. on Saturday, August 19, 2017, and ends 12:00 p.m. (noon) on Sunday, May 27, 2018.

Residents of the CVA Apartments retain access to their assigned space throughout the academic year including all holidays as well as the Winter and Spring Breaks.

Failure of academic year Licensee to move in before 10:00 p.m. Tuesday, August 22, 2017 may constitute cancellation of the License Agreement with charges, and conditions of section 14 of the License Agreement will apply.

Residents of the CVA Apartments who plan to attend summer session or reside on-campus during the summer will need to complete a summer online application and pay all applicable fee by April 16, 2018.

SPRING SEMESTER. A license for the spring semester only begins after 7:00 p.m. on Sunday, January 1, 2018, and ends 12:00 p.m. (noon) on Sunday, May 27, 2018.

Residents of the CVA Apartments retain access to their assigned space throughout the spring semester including all holidays as well as the Spring Break.

Failure of spring semester Licensee to move in before 10:00 p.m. Tuesday, January 23, 2018 may constitute cancellation of the License Agreement with charges, and conditions of section 14 of the License Agreement will apply.

Residents of the CVA Apartments who plan to attend summer session or reside on-campus during the summer will need to complete a summer online application and pay all applicable fee by April 16, 2018.

CVB Apartments and CVC Suites: An on-campus housing facility for Non-First-Time-Frosh, Sophomore and Upper Division students.

ACADEMIC YEAR. A Licensee may reserve a bedspace either for the entire academic year or for the spring semester only. A license for the academic year begins at 10:00 a.m. on Saturday, August 19, 2017, and ends 12:00 p.m. (noon) on Sunday, May 27, 2018.

Residents of the CVB Apartments and CVC Suites retain access to their assigned space throughout the academic year including all holidays as well as the Winter and Spring Breaks.

Failure of academic year Licensee to move in before 10:00 p.m. Tuesday, August 22, 2017 may constitute cancellation of the License Agreement with charges, and conditions of section 14 of the License Agreement will apply.

Residents of the CVB Apartments and CVC Suites who plan to attend summer session or reside on-campus during the summer will need to complete a summer online application and pay all applicable fees by April 16, 2018.

SPRING SEMESTER. A license for the spring semester only begins after 7:00 p.m. on Sunday, January 1, 2018, and ends 12:00 p.m. (noon) on Sunday, May 27, 2018.

Residents of the CVB Apartments and CVC Suites retain access to their assigned space throughout the spring semester including all holidays as well as the Spring Break.

Failure of spring semester Licensee to move in before 10:00 p.m. Tuesday, January 23, 2018 may constitute cancellation of the License Agreement with charges, and conditions of section 14 of the License Agreement will apply.

Residents of the CVB Apartments and CVC Suites who plan to attend summer session or reside on-campus during the summer will need to complete a summer online application and pay all applicable fees by April 16, 2018.

Classics and CV2 Residence Halls: An on-campus housing facility for First-Time-Frosh only.

ACADEMIC YEAR. A Licensee may reserve a bedspace either for the entire academic year or for the spring semester only. During periods of high occupancy, residents may be assigned to units in CVA, CVB or CVC. A license for the academic year begins at 10:00 a.m. on Saturday, August 19, 2017, and ends 2:00 p.m. on Wednesday, May 23, 2018. During this term, Licensee must vacate their room during the periods described in section 8 hereinafter.

There is an additional fee for housing during Winter Break. (See the Payment/License Due Date section page 52). Additional information regarding Winter Break housing will be available in December.

Winter Break: Wednesday, December 20, 2017 at 2:00 p.m. through Sunday, January 21, 2018 at 12:00 p.m. (noon).

Failure of academic year Licensee to move in before 10:00 p.m. Tuesday, August 22, 2017 may constitute cancellation of the License Agreement with charges, and conditions of section 14 of the License Agreement will apply.

Residents of the Classics and CV2 who plan to attend summer session or reside on-campus during the summer will need to complete a summer online application and pay all applicable fees by April 16, 2018.

SPRING SEMESTER. A license for the spring semester only begins after 12:00 p.m. (noon) on Sunday, January 21, 2018, and ends 2:00 p.m. on Wednesday, May 23, 2018. During this term, Licensee must vacate their room during the periods described in section 8 hereinafter.

Failure of spring semester Licensee to move in before 10:00 p.m. Tuesday, January 23, 2018 may constitute cancellation of the License Agreement with charges, and conditions of section 14 of the License Agreement will apply.

Residents of the Classics and CV2 who plan to attend summer session or reside on-campus during the summer will need to complete a summer online application and pay all applicable fees by April 16, 2018.

For summer session only housing please refer to the Summer Housing section of this document. There is an additional fee for housing during summer session.

7. Apartment/Room Assignments and Changes

Residents will be assigned to their preferred apartment/building or room and occupancy type whenever possible based on the date their Annual Housing License Agreement and payments are received. Priority will be given to first-time-freshmen who graduate from a high school outside a 30 mile radius of SJSU, who are required to live on campus for their first year. If online application, \$50 non-refundable application fee and initial housing payment are received by April 1, 2017, the resident's assignment request is processed during the first computer assignment run. UHS will make every effort to assign residents to the requested area or community and occupancy type based on preference and qualifications required to meet established criteria of any community, yet reserves the right to assign any resident to any space based on administrative necessity, regardless of resident qualifications.

Online applications and payments received after the April 1, 2017 priority due date will still be processed; however, roommate matching cannot be guaranteed. In addition, applicants submitting an online application and payment after this date may not receive a room assignment by the deadline to establish a Housing Installment Payment Plan allowing 4 installments. While the Housing Installment Payment Plan may still be selected, the number of installments will be reduced according to the date online application and payments are received. Please note that residents who elect to enroll in the Housing Installment Payment Plan (IPP) to pay their fees in installments will be charged an additional non-refundable fee of \$35.00 for this plan each semester.

Assignment priority due date is April 1, 2017. Online application, \$50 non-refundable application fee and initial housing payment submitted for new fall 2017 applicants by this date will be processed for roommate matching and ability to establish the Housing Installment Payment Plan with 4 installments.

Online application, \$50 non-refundable application fee and initial housing payment are due no later than May 1, 2017 for new fall 2017 applicants.

Licensees who request a CVA Bedspace may be assigned to a CVB Apartment due to space limitations.

Inability by UHS to honor resident's assignment preferences will not void this License Agreement, and will not be considered a valid reason to cancel a License Agreement.

Roommate assignments are made for same gender only, unless co-ed or gender neutral housing is specifically requested on the Housing Application. (While co-ed housing is co-ed by apartment, the bedrooms remain single gender. Transgender students may contact the Associate Director of Residential Life to discuss assignment options). To preference a specific roommate, both Licensees must submit their online application, remit \$50 non-refundable application fee and initial housing payment within one week of each other and by April 1, 2017 for fall semester and by October 15, 2017 for spring semester. All roommates must request the same living options and preferences on the online application, i.e. 3 bedroom double, 4 bedroom suite, etc. Roommate requests submitted after these dates are not guaranteed.

Every resident is assigned to a specific room and bedspace, and must occupy only the assigned room and bedspace. New residents may be assigned at various times during the year; therefore, vacant bedrooms/bedspaces may become occupied without prior notice. Residents who occupy or utilize a space not officially assigned to them will be charged a \$100.00 fee per day liquidated damages.

University Housing Services understands that roommate conflicts may develop or residents may wish to move to a different apartment or room. In order to establish who has checked in, cancelled, or delayed their check-in date and to ensure all residents have moved into their proper spaces, no apartment/room changes will occur during the first two weeks of the semester. Failure to go through the correct Apartment/Room Change or Swap process will result in each resident who has changed apartments or rooms moving back to their original apartment or room and a fine of \$100 for moving without approval and residents will be subject to disciplinary action. Refer to Room and Roommate Changes in the Policies and Regulations section for additional information and fees.

Approved room changes that occur outside of the formal process will be subject to a \$50.00 room change fee per resident.

Room changes may result in additional charges. Licensee will be responsible for all costs associated with community or occupancy type changes as a result of a room change. Charges will be assessed immediately following room change and will be due on next scheduled payment date, or approximately two weeks later if the last payment due date has passed.

8. Occupancy Period

CVA Apartments: For the academic year and spring semester, the License Agreement grants Licensee permission to occupy space during the periods noted in section 6.

Specific assignment of a space in an apartment shall be made by the University at the time of occupancy, and may be changed from time to time in the interest of health, discipline, vacations, recesses, management, administrative necessity, and/or general welfare of the Licensee(s).

CVB Apartments and CVC Suites: For the academic year and spring semester, the License Agreement grants Licensee permission to occupy space during the periods noted in section 6.

Specific assignment of a space in an apartment shall be made by the University at the time of occupancy, and may be changed from time to time in the interest of health, discipline, vacations, recesses, management, administrative necessity, and/or general welfare of the Licensee(s).

Classics and CV2 Residence Halls: For the academic year and spring semester, the License Agreement grants Licensee permission to occupy space during the periods noted in section 6. The License Agreement does not grant Licensee permission to occupy assigned space during the periods listed below:

Winter Break: Wednesday, December 20, 2017 at 2:00 p.m. through Sunday, January 21, 2018 at 12:00 p.m. (noon).

Residents who require housing during Winter Break should complete a winter break addendum and submit it to the UHS Cashier by December 1, 2017. Residents may be accommodated during Winter Break based on space availability.

Specific assignment of a space in a residence hall shall be made by the University at the time of occupancy, and may be changed from time to time in the interest of health, discipline, vacations, recesses, management, administrative necessity, and/or general welfare of the Licensee(s).

Early Arrival: Residents may request to check in early, prior to the start of the fall contract period. This must be requested through an online process, and written approval received from the appropriate University Housing Services administrator. Early arrival is granted only for International Students and students required to move in early due to University related business. Typically this may be a few days prior to official opening. Any resident who is granted approval will be charged housing fees on a daily basis, or based on the per night Early Arrival fee and is obligated to all University Housing Services Terms and Conditions, and Policies and Regulations during their stay. The deadline to request an early arrival is July 28, 2017. The deadline to cancel and receive a credit of fees for an early arrival is July 28, 2017.

Late Check Out: Residents may request to remain later than their contract period at various times of the year. These occupancy periods must be requested in writing, and written approval received from the appropriate University Housing Services administrator. Any resident who is granted approval will be charged housing fees on a daily basis and is obligated to all University Housing Services Terms and Conditions, and Policies and Regulations during their stay.

9. Summer Housing

University Housing Services offers housing to students who may be at SJSU to attend summer classes only, or current spring residents who wish to remain on campus during the summer.

Spring residents who wish to remain on campus for summer will be required to transition from spring to summer, and then summer to fall (if applicable) at designated dates and times. Dates will be determined and residents notified prior to the transition periods. Failure to transition at designated dates and times may result in \$100.00 a day failure to move fee and potential license revocation.

Summer residents may be required to relocate to another apartment or room during their summer stay to allow staff to complete work to ensure premises are prepared and ready for the upcoming fall semester opening. Transition dates will be communicated to residents by summer housing staff.

Residents who have completed a 2018/2019 License Agreement and made the necessary payments and have completed and paid for the summer online application and all applicable fees may remain until the next academic year contract begins.

CVA, CVB, Suites, Classics or CV2 residents who are not licensed, returning residents for the 2018/2019 academic year yet have completed and paid for the summer online application and all applicable fees must check out no later than 10:00 p.m. on Saturday, August 04, 2018.

CVA, CVB, Suites, Classics or CV2 residents who are not licensed, returning residents for the 2018/2019 academic year yet have completed and paid for the summer online application and all applicable fees and are attending the last summer session of classes at SJSU, must check out no later than 10:00 p.m. on Saturday, August 11, 2018.

Dates of summer only housing are not available until spring time, therefore actual rates; check in and out dates may be updated in the license materials at a later date. Please refer to the Summer Housing section located at the end of the Payment Information section for additional information.

10. Enhancement of Educational Experience

University shall maintain a competent staff to work with residents to develop a community within the housing facility to enhance students' educational experience at the University. University shall provide opportunity for input by Licensee into the development of the community. The facility shall be operated to enhance the social, educational, and recreational opportunities available to Licensee.

Licensee agrees to recognize the importance of maintaining the housing facility as an environment which is conducive for fellow residents to study, live and sleep in the housing facility. While in the housing facility, Licensee agrees not to disturb this environment.

11. Additional Conditions

- a) This License Agreement is subject to the regulations contained in Title V of the California Administrative Code (California Code of Regulations), Sections 42000-42103. A copy of those regulations is available through

University Housing Services during normal business hours, at local libraries or at <https://govt.westlaw.com/calregs/search/index>.

- b) Licensee agrees to comply with the Student Code of Conduct, the Housing Policies and Regulations within this License Agreement, and the Community Living Handbook and any subsequent amendments.
- c) Neither this License Agreement nor the license provided herein shall be assigned or sublet.
- d) Neither this License Agreement nor the license provided herein shall be transferred except as permitted in section 14.
- e) It is understood and agreed by Licensee and University that no lease or any other interest in real property is created by this License Agreement.
- f) University assumes no responsibility for property of Licensee which is stolen, damaged, or destroyed, including periods when the Licensee is not in occupancy, or after the term of occupancy has expired.
- g) Repair and/or construction projects may be necessary. Scheduled projects requiring entry into Licensee's room will result in University notifying Licensee. Emergency repair will not require notification. Licensee will be responsible for safeguarding their belongings.
- h) First-year freshmen will be provided information about meningococcal disease and the availability of a vaccine. They will be required to electronically sign an online form indicating their receipt of this information and indicating whether or not they have received, or intend to receive, a vaccination.
- i) Licensee stipulates that they do not have a health condition that might be affected by group living. Residence halls are multiple occupancy facilities with shared spaces. Persons with pre-existing conditions such as, but not limited to, environmental allergies or asthma may find such conditions exacerbated. Applicants should consult with their physician before signing the License Agreement to determine if group living is an appropriate environment for them.
- j) Any resident suspected of having a communicable disease could be isolated in their room or another assigned room while waiting for a diagnosis. Any resident exposed to a communicable disease should make an appointment with a physician at the Student Health Center, to discuss the possible exposure, symptoms and treatment (if any treatment is available). Examples of communicable and infectious diseases may include: chicken pox, hepatitis, measles and tuberculosis. In the instance of an outbreak, University Housing Services will follow University and local emergency protocols.
- k) Licensee must be a matriculated student who remains regularly enrolled throughout the license period. If the Licensee's provisional admission is rescinded, or Licensee is academically disqualified between semesters, the Licensee may not occupy a bedspace within the apartments or residence halls and must immediately notify UHS in writing and the License Agreement will be cancelled. (See section 3).
- l) University Housing Services values the academic success of all students. If the academic progress of a student is deemed to be in jeopardy, information related to student academic performance (including grades) might be released to appropriate paraprofessional and professional staff.

12. Dining Services

Mandatory Dining Plans

Dining plans are mandatory for all First Time Frosh (whether assigned to the Apartments, Suites, Classics or CV2), and all residents living in the Suites (CVC), Classics (Joe West and Washburn Hall), or CV2. It is not mandatory for Non-Frosh CVA or CVB Apartment residents to select a meal plan, but they have the option of choosing from one of the meal plans below. Housing rates will vary depending on the meal plan chosen. ([Dining plan rate information](#)).

The Commons is an "All-You-Care-To-Eat" program. Please eat all you take. "To-Go" items are permitted to leave the facility. Dining membership plans also include Dining Dollars which can be used at any of the campus retail dining facilities according to the rules of the chosen plan. A wide variety of nationally, regionally and ethnically branded concepts are available for you to enjoy.

Membership Options

Dining membership plans allow plan holders unlimited entry to The Commons during its operating hours. Residents can use their plan Dining Dollars in any quantity in any Retail Dining Facility during business hours. Unused Dining Dollars expire at the end of each semester.

Residents may select one of the following:

GOLD Membership is \$2400.00/semester and allows plan holders unlimited entry to The Commons **five** days per week, Monday – Friday, plus 5 Guest Meal entries and \$300.00 Dining Dollars per semester. Guest Meals can be used any time, including weekends, either by the plan holder or for a guest accompanying the plan holder. Dining Dollars may be used as desired at any open retail dining facility.

PLATINUM Membership is \$2775.00/semester and allows plan holders unlimited entry to The Commons **seven** days per week, plus 5 Guest Meal entries and \$450.00 Dining Dollars per semester. Guest Meals can be used any time, including weekends, either by the plan holder or for a guest accompanying the plan holder. Dining Dollars may be used as desired at any open retail dining facility.

CVC Resident Plan – Non Frosh Only

The **CVC Resident Plan** is \$1250.00/semester and provides 75 single entries (approximately 4.5 visits per week in a semester) to The Commons for the plan holder for any day during the semester. The plan holder may use these entries for themselves and for any number of accompanying guests. The CVC Resident Plan also includes \$500.00 Dining Dollars which may be used as desired at any open retail dining facility. This plan is **only** available to Non-Frosh residents of Campus Village Building C (CVC). Note that it is **mandatory** for Non-Frosh CVC residents to sign up for this plan (or one of the above membership plans, CVC residents are not eligible for the Community Plans). Unused meals and Dining Dollars expire at the end of each semester.

Optional “Community” Meal Plans

Apartment residents may choose from one of the meal plans described above, or they may choose from one of the optional **“Community” Plans** below. Apartment residents are not eligible for the CVC Resident Plan. Applicants who choose a community plan when applying for the academic year will have a community plan assigned for fall and another for spring (one each semester) and will be billed for each plan when rent and other housing charges are billed (typically prior to the start of the semester). These plans may be purchased through the Housing Office. These optional plans are available to any Non-Frosh resident living in the CVB Apartments as well as residents of the CVA Apartments. These plans are not available to the First Time Frosh living in CVB Apartments or any residents of the Suites, Classics (Joe West and Washburn Hall) or CV2. Additional Community Meal Plans may be purchased at anytime during the semester. Note that unused Community Plan meals or Dining Dollars are forfeited at the end of the academic year.

Community Plans

The **Community 25 Plan** is \$310.00 and provides 25 single entries (approximately 1.5 visits per week in a semester) to The Commons for the plan holder for any day during the academic year. The plan holder may use these entries for themselves and for any number of accompanying guests.

The **Community 50 Plan** is \$575.00 and provides 50 single entries (approximately 3 visits per week in a semester) to The Commons for the plan holder for any day during the academic year. The plan holder may use these entries for themselves and for any number of accompanying guests.

The **Community 100 Plan** is \$1130.00 and provides 100 single entries (approximately 6 visits per week in a semester) to The Commons for the plan holder for any day during the academic year. The plan holder may use these entries for themselves and for any number of accompanying guests. The Community 100 Plan also includes \$100.00 Dining Dollars which may be used as desired at any open retail dining facility.

The **Community 150 Plan** is \$1620.00 and provides 150 single entries (approximately 9 visits per week in a semester) to The Commons for the plan holder for any day during the academic year. The plan holder may use these entries for themselves and for any number of accompanying guests. The Community 150 Plan also includes \$150.00 Dining Dollars which may be used as desired at any open retail dining facility.

Spartan Gold Points

Spartan Gold Points can be purchased anytime to augment a meal plan independently of the Housing contract. Please stop by the Spartan Gold Points office or visit Spartan Shops online at <http://www.spartanshops.com>.

Meal Plan Changes

Meal plan changes may be requested in writing prior to the start of the fall semester. Requests must be received by the UHS office by August 4, 2017.

Residents of the Suites, Classics and CV2 may request to change their meal plans only once during the semester by completing a Meal Plan Change Request form available at the UHS Housing main office. The Meal Plan Change Request form must be completed in person at the UHS Housing main office during the following periods only:

Fall Semester: September 05 - 15, 2017 (effective October 1, 2017)

Between Semesters: October 02 - 13, 2017 (effective January 21, 2018)

Spring Semester: February 05 - 16, 2018 (effective March 1, 2018)

Optional Membership Plans: Optional Membership meal plan holders may change their plans at any time, up until the last two weeks of each semester (up to and including December 6, 2017 for fall and up to and including May 09, 2018 for spring). A Meal Plan Change Request form is to be completed by UHS staff and signed by the resident.

Optional Community Plans: Optional Community meal plan holders may change their plans at any time, up until the last two weeks of the spring semester (up to and including May 09, 2018). A Meal Plan Change Request form is to be completed by UHS staff and signed by the resident.

To initiate a meal plan change request, resident should visit the UHS Housing main office during the scheduled meal plan change week and complete a Meal Plan Change Request form.

Special Dietary Needs

The license to occupy a residence for all First Time Frosh (whether assigned to the Apartments, Suites, Classics, or CV2), and all residents in the Suites, Classics or CV2 includes mandatory food service. The Commons is willing to work with students who may have allergies or special dietary needs. Please contact The Commons at (408) 924-1740 if you have dietary concerns.

*Please note that no reduction of food service fees will be permitted for dietary or other related problems.

The Commons Meal Services

Dining plan memberships are designed to provide the maximum value to residents, but like a gym membership, the cost is the same regardless of how frequently you visit. A percentage of absenteeism is used in projecting the meal costs.

Dates of Service

(Dates and Times Subject to Change)

Fall Semester

Begins 11:00 a.m. – 9:00 p.m., Saturday, August 19, 2017 (Lunch for 7 day, CVC Resident and Community Meal Plans only)

August 20, 2017 (7 day, CVC Resident and Community Meal Plans only) Breakfast, Lunch and Dinner 9:00 a.m. – 9:00 p.m.

Monday, September 4, 2017 9:00 a.m. – 12:00 a.m.

Friday, November 10, 2017 9:00 a.m. – 12:00 a.m.

No meal service, after 2:00 p.m. on Wednesday, November 22, 2017 through 6:30 a.m. on Monday, November 27, 2017 (Thanksgiving Break)

Last meal lunch, Wednesday, December 20, 2017

Spring Semester

Begins Dinner, Sunday, January 21, 2018 (7 day, CVC Resident and Community Meal Plans only)

Jan. 22, Weekend schedule 9:00 a.m. – 9:00 p.m. - (All meal plans)

No meal service, after 5:00 p.m. on Friday March 23, 2018 through 6:30 a.m. on Monday, April 02, 2018 (Spring Break)

Last meal lunch, Wednesday, May 23, 2018

Meal Service Hours

Weekdays

The Commons is open continuously from 6:30 a.m. – 12:00 a.m. Monday – Thursday, and from 6:30 a.m. – 10:00 p.m. on Friday

Weekends

Weekend hours are 9:00 a.m. – 9:00 p.m.

Sick Pass Meals

A **sick pass** is afforded to residents who have communicated their illness/request to an RA/RLC for approval. With the approval, they can send a friend or roommate with their meal card for a take out meal. This meal consists of: any of the available hot entree options being offered at the serving lines; any salad variation from a self-serve salad bar; any of the dessert options served at that meal; a take-out cup of soup (or cups of soups if that is the only meal they consume); and a take-out cup of any beverage option offered.

Cancellation Policies

Resident requests for cancellation of a **Mandatory** meal plan must be submitted in writing to University Housing Services. Permission to cancel a meal plan must be obtained from the Assistant Director, Residential Dining. Cancellation is restricted to only the most adverse circumstances (such as a medical condition) that render it unreasonable for Spartan Shops, Inc. to expect the Licensee to continue the contract.

A release due to medical reasons must include the appropriate medical documentation including a letter from a licensed physician or therapist. The letter must be on the physician's letterhead stationery and must include a statement of how specific food options available at The Commons interfere with treatment and/or recovery from a diagnosed medical condition.

Should a resident choose to cancel their **Optional** meal plan at some point during the semester, they must initiate the meal plan cancellation request in the UHS Housing main office and complete a Meal Plan Cancellation Request form. Any remaining Dining Dollars at the time of cancellation are forfeited.

Residents should be aware that Membership plans are charged based on a fixed daily rate, so a set amount will be charged per day, regardless of the number of visits the resident has made to The Commons during the semester. Billing is calculated based on the effective date of cancellation as noted on the Meal Plan Cancellation Request form or on the last date of usage, whichever is later. Community Plans, however, are billed based strictly upon usage.

Optional Membership Plans: Optional Membership meal plan holders may cancel their plans at any time, up until the last two weeks of each semester (up to and including December 6, 2017 for fall and up to and including May 09, 2018 for spring). A Meal Plan Cancellation Request form is to be completed by UHS staff and signed by the resident.

Optional Community Plans: Optional Community meal plan holders may cancel their plans at any time, up until the last two weeks of the spring semester (up to and including May 09, 2018). A Meal Plan Cancellation Request form is to be completed by UHS staff and signed by the resident.

There are absolutely no cancellations allowed within the last two weeks of either semester.

Policies and Regulations

The University Housing Service student conduct system collaborates with the University Student Conduct process. The purpose of the Student Conduct process is to administer the Student Conduct Code in a manner that is consistent with the University's core values of fairness, honesty, and integrity.

If you are alleged to have violated a policy stated in this License Agreement that is also a violation of the Student Conduct Code, your case will be adjudicated by the Office of Student Conduct and Ethical Development. You may view the Student Conduct Code and Student Conduct process at:

<http://www.sjsu.edu/studentconduct/policies/http://www.calstate.edu/eo/EO-1098-rev-6-23-15.html> In accordance with the SJSU Student Code of Conduct and policies in section 12 "Dining Services" set forth by Spartan Shops, Inc., unacceptable behavior or failure to adhere to policies may result in permanent removal of a resident from The Commons. In addition to all policies of the Conduct Code, additional policies in effect at The Commons include but are not limited to the following:

Licensee's SJSU ID Card must be presented to The Commons checker or retail cashier for each meal and on demand if requested by a member of the UHS or The Commons staff. Residents and guests must carry identification at all times while in the residence halls, apartments, dining commons or any UHS property. Residents are required to carry and provide appropriate SJSU photo identification upon request by a University staff member performing their duty. Failure to present ID; presenting fabricated, falsified, or misrepresentative ID; permitting others to use IDs for the purpose of improperly gaining access to residence halls, rooms, apartments, The Commons, use of equipment, or any other service or facility is prohibited.

Licensee's meal plan is not transferable. Assisting unauthorized persons to enter The Commons or to use your SJSU ID card is in violation of the terms and conditions of the License Agreement. SJSU ID cards found to be in the possession of an unauthorized user will be confiscated and may result in additional charges and/or penalties.

All food must be eaten in The Commons. Second helpings are permitted. No food, dishes, or utensils may be taken from or brought into the building without permission of a Commons staff member.

If Licensee's SJSU ID Card is lost, a meal voucher (valid only at The Commons) will be issued to a resident on a membership plan (Gold or Platinum) valid for three days usage at no charge, at The Commons Office. A voucher must be accompanied by a valid form of personal identification. However, if Licensee's SJSU ID Card is not found within three days, Licensee must obtain a new SJSU ID Card at the Tower Card window located in the Student Service Center. The University will assess a \$5.00 replacement fee. Community Plan holders are not eligible for a voucher and must replace their card before accessing The Commons for a meal.

Residents and guests are required to bus their dishes and accompanying trash.

"Food fights," "trashing" tables, etc. are not permitted.

Residents must comply with reasonable requests of The Commons and UHS staff while in The Commons.

Wheelchair Accessibility. The Commons has motorized access doors at each entry into the building and a motorized wheelchair lift. It also has motorized push paddle doors to ease exiting the building. Guest restrooms are also accessible.

Meal Plans Offered Through Spartan Dining

To access the 2017-2018 Meal Plan information, please click [here](#)

13. Maintenance of Premises

University shall provide Licensee with the furnishings in the condition noted on the Room/Apartment Inventory form. Licensee agrees to give reasonable care to their living environment and its furnishings and to make payment for any damage or loss promptly upon demand by UHS. Licensee shall vacate the living unit in good order and repair, or Licensee shall pay University the reasonable costs incurred in returning the living unit to a condition of good order and repair.

Licensee shall make no alteration to the housing facility without the permission of the University. Any structural addition or alteration is prohibited.

Licensee shall not possess any highly flammable material, firearms, ammunition, fireworks, knives, explosives, dangerous weapons or any other material or instrument which, in the opinion of University authorities, poses an unreasonable risk of damage or injury. Residents in possession of these items are subject to immediate eviction. UPD may also confiscate or hold for safe keeping items that are in violation of UHS policy.

Directives of the State of California concerning energy conservation will be enforced. Utilities (electricity, gas, air conditioning and water) may be limited upon directives or policies of the State of California, the CSU or SJSU.

14. Cancellation of License

a. Cancellation by Licensee Prior to Beginning of Fee Period

CVA Apartments: The fee period for the apartments begins Saturday, August 19, 2017 for the academic year and Sunday, January 1, 2018 for new residents entering for the spring semester. Licensee may cancel a reservation for a space in the facility by giving written notice to University Housing Services at least thirty (30) days prior to the beginning of the fee period (on or before Thursday, July 20, 2017, for the academic year and on or before Saturday, December 2, 2017 for new residents entering for the spring semester). A \$100.00 license processing fee will be charged.

CVB Apartments and CVC Suites: The fee period for the apartments and suites begins Saturday, August 19, 2017 for the academic year and Sunday, January 1, 2018 for new residents entering for the spring semester. Licensee may cancel a reservation for a space in the facility by giving written notice to University Housing Services at least thirty (30) days prior to the beginning of the fee period (on or before Thursday, July 20, 2017, for the academic year and on or before Saturday, December 2, 2017 for new residents entering for the spring semester). A \$100.00 license processing fee will be charged.

Classics or CV2: The fee period for the Classics and CV2 begins Saturday, August 19, 2017 for the academic year and Sunday, January 21, 2018 for new residents entering for the spring semester. Licensee may cancel a reservation for a space in the facility by giving written notice to University Housing Services at least thirty (30) days prior to the beginning of the fee period (on or before Thursday, July 20, 2017, for the academic year and on or before Friday, December 22, 2017 for new residents entering for the spring semester). A \$100.00 license processing fee will be charged.

First Time Frosh who are required to live on campus may qualify for an exemption. Refer to Freshmen On-Campus Housing Requirement on the UHS website for additional information regarding exemptions prior to beginning of fee period.

With less than thirty (30) days' notice: A written request to cancel a reservation less than thirty (30) days prior to the beginning of the fee period shall include Licensee's statement of reasons. The University may exercise its discretion to grant or deny the request. UHS may deny the request for cancellation, wherein the Licensee shall owe the full fee period of the License Agreement (academic year), plus any charges for damages and cleaning, all nonrefundable fees as described in the Payment Information section, and the \$100.00 license processing fee. In any case, the charges will be prorated if a replacement acceptable to the University is found. All empty spaces within all facilities will be filled before any resident's license can be replaced.

For Licensee who requests cancellation and who does not enroll at SJSU, cancellation will be granted and charges will be the nonrefundable fees as described in the Payment Information section, plus a \$100.00 license processing fee.

For Licensee who enrolls at SJSU, whose cancellation is granted, charges will be a 30 day pro-rated fee from the beginning of the fee period, plus the nonrefundable fees as described in the Payment Information section, plus a \$100.00 license processing fee.

Failure to receive an assignment electronically or by mail is not cause to cancel the License Agreement.

A release due to financial hardship, medical hardship or personal hardship must include the following.

Financial Hardship. It must include verification appropriate to the circumstance and must be a loss of income that has occurred since the cancellation deadline on or after Friday July 21, 2017 for CVA Apartment residents, on or after Friday, July 21, 2017 for the CVB Apartment and CVC Suite residents and on or after Friday, July 21, 2017 for the Classics and CV2 (residents for the academic year) and on or after Sunday, December 03, 2017 for CVA Apartments, on or after Sunday, December 03, 2017 for the CVB Apartments and CVC Suites and on or after Saturday, December 23, 2017 for the Classics and CV2 (new residents entering for the spring semester).

Medical Hardship. It must include the appropriate medical documentation provided by a licensed physician. The letter must be on the physician's letterhead stationery and must include a statement of how living in the apartments or residence halls is related to the medical condition and the Licensee's treatment that has occurred since the cancellation deadline on or after Friday July 21, 2017 for CVA Apartment residents, on or after Friday July 21, 2017 for the CVB Apartment and CVC Suite residents and on or after Friday July 21, 2017 for the Classics and CV2 (residents for the academic year) and on or after Sunday, December 03, 2017 for CVA Apartments, on or after Sunday, December 03, 2017 for the CVB Apartments and CVC Suites and on or after Saturday, December 23, 2017 for the Classics and CV2 (new residents entering for the spring semester). Request for release due to pre-existing environmental allergies, asthma, ADD, ADHD, social phobia, eating disorders or other health conditions that might be affected by group living will not be considered (refer to Terms and Conditions, section 13.i).

Licensees who are registered with the Accessible Education Center (AEC) must submit their letter from their treating professional on official letterhead to the AEC, not to University Housing Services. The AEC will review the documentation and inform University Housing Services of their findings. University Housing Services will notify the Licensee upon AEC's input.

Personal Hardship. It must include verification appropriate to the circumstance, such as supporting documentation from a counselor, medical doctor, etc., that has occurred since the cancellation deadline on or after Friday July 21, 2017 for CVA Apartment residents, on or after Friday, July 21, 2017 for the CVB Apartment and CVC Suite residents and on or after Friday, July 21, 2017 for the Classics and CV2 (residents for the academic year) and on or after Sunday, December 03, 2017 for CVA Apartments, on or after Sunday, December 03, 2017 for the CVB Apartments and CVC Suites and on or after Saturday, December 23, 2017 for the Classics and CV2 (new residents entering for the spring semester).

Licensees who are registered with the Accessible Education Center (AEC) must submit their letter from their treating professional on official letterhead to the AEC, not to University Housing Services. The AEC will review the documentation and inform University Housing Services of their findings. University Housing Services will notify the Licensee upon AEC's input.

Returning Residents. Residents who elect to participate in the Returning Resident process, yet fail to complete all steps (including choosing a space during lottery date/time) and/or fail to make the initial housing payment by the published time

and date (during the Returning Resident sign up process) constitutes notice that the Returning Resident Reservation is cancelled. No written notice is required in this instance; In addition, residents who complete the online application and make the initial housing payment, yet fail to select a space will be charged the \$100.00 license processing fee.

b. Cancellation On or After Beginning of Fee Period

Each Licensee's License Agreement is for a full academic year (or full spring semester for new residents entering spring). Any Licensee who requests to vacate the housing facility must give notice, in writing, of intention to vacate and the reason theretofore. UHS may exercise its discretion to grant or deny a request to vacate. UHS may approve the request to vacate, wherein the Licensee shall owe an amount equal to a prorated charge for each day from the beginning of the occupancy period (as defined in section 6), through the end of the occupancy period, plus any charges for damages and cleaning, all nonrefundable fees as described in the Payment Information section, and the \$100.00 license processing fee. The University may deny the request to vacate, wherein the Licensee shall owe the amount due under the full fee period of the License Agreement (academic year), plus any charges for damages and cleaning, all nonrefundable fees as described in the Payment Information section, and the \$100.00 license processing fee. In any case, the charges will be prorated if a replacement acceptable to the University is found. All empty spaces within all facilities will be filled before any resident's license can be replaced.

A written request to cancel a reservation less than thirty (30) days prior to the beginning of the fee period shall include Licensee's statement of reasons. The University may exercise its discretion to grant or deny the request. The University may deny the request for cancellation, wherein the Licensee shall owe the full fee period of the License Agreement (academic year), plus any charges for damages and cleaning, all nonrefundable fees as described in the Payment Information section, and the \$100.00 license processing fee. In any case, the charges will be prorated if a replacement acceptable to the University is found. All empty spaces within all facilities will be filled before any resident's license can be replaced.

For Licensee who requests cancellation and who will not be attending SJSU, cancellation will be granted and charges will be the nonrefundable fees as described in the Payment Information section, plus a \$100.00 license processing fee in addition to pro-rated housing fees (and board, parking and telephone if applicable) through the date of Licensee vacating the facility. Housing charges and/or refunds will be processed once the Licensee's student account shows the withdrawal has been processed and classes have been dropped.

For Licensee who is graduating and is able to provide documentation such as a graduation worksheet or letter from the Office of the Registrar the \$100 license processing fee will be waived.

For Licensee who remains enrolled at SJSU, whose cancellation is granted, charges will be pro-rated housing fees through the date of Licensee vacating the facility and a 30 day pro-rated fee from the date of Licensee's vacating the facility, in addition to the nonrefundable fees as described in the Payment Information section, plus a \$100.00 license processing fee.

A release due to financial hardship, medical hardship or personal hardship should include the written documentation as described above in section a. "Cancellation by Licensee Prior to Beginning of Fee Period with less than thirty (30) days' notice before the beginning of the fee period".

The University may exercise its discretion to grant or deny a request to vacate. The University may approve the request to vacate, wherein the Licensee shall owe an amount equal to a prorated charge for each day from the beginning of the occupancy period (as defined in section 6), through the end of the occupancy period, plus any charges for damages and cleaning, all nonrefundable fees as described in the Payment Information section, and the \$100.00 license processing fee. The University may deny the request to vacate, wherein the Licensee shall owe the amount due under the full fee period of the License Agreement (academic year), plus any charges for damages and cleaning, all nonrefundable fees as described in the Payment Information section, and the \$100 license processing fee. In any case, the charges will be prorated if a replacement acceptable to the University is found. All empty spaces within all facilities will be filled before any resident's license can be replaced.

Residents who have petitioned to cancel and have forged or knowingly provided false information/documentation to UHS will be referred to the Office of the Vice President of Student Affairs for disciplinary action per the [Student Conduct Code](#) , and the California Administrative Code Following all of the appropriate cancellation procedures is the responsibility of the Licensee. "Petition to Cancel" forms and guidelines are available in the UHS Office and online at www.housing.sjsu.edu.

Unless cancellation is officially approved and appropriate check-out procedures followed, the Licensee is required to pay for the entire license period. Refunds take at least 4-6 weeks from official date of move-out.

Failure to receive an assignment electronically or by mail is not cause to cancel the License Agreement.

Roommate/community related issues are not considered grounds for cancellation and will be referred to Residential Life staff.

Academic year residents who will not be attending SJSU in the spring semester and wish to cancel their housing should submit a "Petition to Cancel" by October 15, 2017 to avoid having spring charges assessed to their account. Cancellations submitted after this deadline, and subsequently approved will not have any late fees reversed that may have been assessed due to late or non-payment.

15. Construction & Renovation

Construction and/or remodeling or repair of academic, residential and dining buildings on the San Jose State University campus in the vicinity of the residence halls and apartments is scheduled for the Academic Year 2017-2018. Construction is expected to occur during normal daytime working hours, and will result in disturbances and disruptions, including but not limited to, increased noise and dust in the area surrounding the residence halls and apartments as well as power, water and sewer interruptions. By signing this License Agreement, Licensee agrees that they have been advised of said scheduled construction and acknowledges disturbances and disruptions resulting from construction (including noises, dust, periodic breaks in water or other utilities, etc.) are not grounds for termination of this contract.

16. Revocation of License Agreement

University may revoke this License Agreement for any of the following reasons:

- a) Breach of any term or condition of this License Agreement, including breach of any of the policies or regulations references in this License Agreement.
- b) If the Licensee is convicted of any misdemeanor or felony committed on University property, or involving any member of the University community (e.g. students, staff, or faculty) whether on or off University property or that is otherwise University related.
- c) Nonpayment of License Fees.
- d) Failure of Licensee to maintain status as a student at the University through academic dismissal or all other withdrawals. Students must be matriculated and/or enrolled in the regular academic program at San Jose State University.
- e) Administrative necessity of the University. Administrative necessity exists when any condition not reasonably foreseen at the time of confirming a reservation, issuing a license, or renewing a license occurs and prevents the campus from making or continuing to make a housing facility available to the Licensee. Such conditions shall include, but are not limited to, damage caused by floods, slides, fire, earthquake, other natural disasters and vandalism; civil disorder; compliance with state or federal law; or interruption of basic services because of labor strife. Such conditions shall also include a drop in the rate of cancellation not reasonably foreseen by the campus, if such drop results in an overbooking of available housing facilities.

University shall provide Licensee not less than three (3) days' notice in the event of an occurrence described in subsection (1), except in cases of emergency.

Licensee will be assessed charges according to Terms and Conditions, item 14 and payment fee period.

17. Abandonment or Termination by Licensee

Except as permitted in section 14 a and b, termination of this License Agreement or abandonment of the premises by Licensee shall not release Licensee from paying any obligation due the University for so long as the University does not terminate Licensee's right to possession.

18. Disposition of Property

Any property of Licensee remaining on the premises after abandonment, termination, eviction or revocation of this License Agreement may be removed and placed in storage. A fee will be charged for such storage. Property may be claimed by Licensee or authorized agent upon payment of storage charge in full. Any property of the Licensee remaining in the housing facility may be removed and stored by the University at the expense and risk of the Licensee and will be disposed of pursuant to the laws of the State of California as outlined in Title 5, Section 42375, entitled Care, Restitution, Sale or Destruction of Lost Property, and Section 42376, entitled Proceeds of Sale. Licensee releases the University from any liability for any damages or loss to property disposed of in the manner described above.

19. Destruction or Unavailability

In the event that a bedspace is destroyed or becomes unavailable as the result of conditions not reasonably foreseen at the time this License Agreement is made, Licensee shall be entitled to a pro rata refund of any fees applicable to periods after Licensee was required to vacate. Such conditions include, but are not limited to damage caused by floods, slides, fire, earthquake, other natural disasters and vandalism; civil disorder, compliance with state or federal law; interruption of basic services because of labor strife; a drop in the rate of cancellations not reasonably foreseen by the University, if such a drop results in an overbooking of available housing facilities.

20. Notice of Vacating

Any Licensee who requests to vacate a housing facility shall give at least thirty (30) days written notice of intention to vacate and the reasons therefore. The University, using the standards established pursuant to Section 42017, may grant or deny the request to vacate.

21. Vacating the Housing Facility

Licensee shall vacate the UHS housing facility to which the Licensee is assigned on the expiration of the license period, or upon termination of their license to use the facilities, or revocation of this License Agreement, whichever occurs first. (See "Check in/ Checkout," under Policies and Regulations). Any Licensee who does not vacate the housing facility as required by this section shall be evicted in the manner provided by the laws of the State of California and charged a daily rate through the length of stay. The University may charge any other applicable fees or charges. The matter shall be referred to the CSU Office of General Counsel for appropriate legal action. Any property of the Licensee remaining in the housing facility may be removed and stored by the University at the expense and risk of the Licensee and will be disposed of pursuant to the laws of the State of California as outlined in Title 5, Section 42375, entitled Care, Restitution, Sale or Destruction of Lost Property, and Section 42376, entitled Proceeds of Sale.

22. Nonpayment of License Fees

Nonpayment of License Fees may, at the discretion of the University, result in:

- a) Assessment of late fees as stated in the Payment Information section.
- b) Suspension of parking, telephone, cable and internet services without compensation for missed services.
- c) Revocation of the License Agreement with financial penalties, as noted in section 14.
- d) Withholding of University services pursuant to Section 42380 et seq., Title 5, California Code of Regulations. This includes withholding official transcripts and denial of registration.
- e) Offset of loans, grants or scholarships payable through the University, or tax refunds through the Franchise Tax Board. All reasonable collection costs and charges accrued by SJSU during the collection of said amounts are the responsibility of the Licensee.
- f) Notification of default to credit bureau organizations.
- g) Employment of a collection agency to collect all delinquent amounts. Any attorney fees and other reasonable collection costs and charges accrued during the collection of said amounts are the responsibility of the Licensee.
- h) Legal action to collect unpaid obligations.
- i) By signing the License Agreement, Licensee agrees that housing fees are an extension of credit for living expenses and are considered an educational debt.
- j) Licensee waives the benefit of any limitations affecting liability or the enforcement thereof to the extent permitted by law. (California Code of Civil Procedures 360.5)

23. Refunds

The University shall authorize refunds only as provided herein or in Title 5 of the California Code of Regulations or other applicable law. UHS encourages all residents to register for e-refunds (direct deposit) to ensure refunds are received as quickly as possible. Visit the Bursar's website for instructions on how to register.

24. Right of Entry

The University shall have the right to enter the premises occupied by Licensee for the purposes of emergency, health, safety, maintenance, management of applicable rules and regulations, or for any other lawful purpose.

25. Visitors and Guests

Licensee shall permit no visitors or guests to enter University housing facilities except as permitted in Policies and Regulations of this License Agreement.

26. Non Waiver

The waiver of any breach of a term or condition of this License Agreement shall not constitute a waiver of any subsequent breach.

27. Waiver

The waiver by University of any breach of any term, covenant, or condition contained herein shall not be deemed to be a waiver of such term, covenant, or condition or any subsequent breach of the same or any other term, covenant, or condition contained herein. The subsequent acceptance of rent hereunder by University shall not be deemed to be waiver of any preceding breach by Licensee of any term, covenant, or condition of this License Agreement, other than the failure of Licensee to pay the particular rental so accepted, regardless of University's knowledge of such preceding breach at the time of acceptance of such rent.

28. Hold Harmless

Licensee agrees to indemnify and hold the University harmless from any and all claims arising from Licensee's use or occupancy that is improper, illegal or a violation of the License Agreement.

29. Taxable Possessory Interest

It is the position of the University that this License Agreement does not create a taxable possessory interest in real property. However, pursuant to Revenue and Taxation Code Section 107.6, Licensee is hereby notified that a taxing authority may take a contrary view and may assess License Agreement.

30. Megan's Law

Notice: Pursuant to Section 290.46 of the Penal Code, information about specified registered sex offenders is made available to the public via an Internet web site maintained by the Department of Justice at www.meganslaw.ca.gov. Depending on an offender's criminal history, this information will include either the address at which the offender resides or the community of residence and zip code in which they reside.

31. Insurance, Automobile

Licensee agrees to accept financial responsibility for any loss or damage to personal property or personal vehicle belonging to Licensee and their guests and invitees that may be parked in the Campus Village parking garage, caused by theft, fire, vandalism or any other cause. University Housing Services assumes no liability for any such loss. It is suggested that Licensee obtain and maintain throughout the term of the License Agreement a policy of automobile insurance from a recognized insurance firm, covering Licensee's liability and personal property damage (if Licensee utilizes the Campus Village parking garage). University Housing Services assumes no responsibility for damages to vehicles caused by leaks from pipes or from liquids seeping through floors or walls.

32. Insurance, Renters

The University has no insurance to cover the personal or property damage of Licensee, so during the period covered by this License Agreement; University highly recommends that Licensee, at their expense, obtain insurance such as a renter's policy.

33. Campus Safety Act

The SJSU Police Department works hard to ensure that everyone in the SJSU community is aware of safety issues that may affect them. The Campus Safety Act, also known as the Jeanne Clery Act, requires universities to report annual crime statistics, provide timely warnings of serious crimes when there may be a threat to others, and to keep a public log of campus incidents. SJSU is in full compliance with this federal mandate, and our Safety and Security Reports are available to the entire campus community. For more on the Campus Safety Act, see the SJSU Police Department's website at http://www.sjsu.edu/police/crime_reporting/clery_act/.

34. Emergency Contact Information

Licensee agrees to log into the UHS Housing application portal and provide requested emergency contact information prior to move in date. Licensees who fail to provide complete and accurate emergency contact information by specified

date will have a student conduct hold placed on student records preventing Licensee from accessing campus services such as registration and transcripts.

35. Missing Persons

University Police will be notified in the event a student is missing, if the student is under 18 a parent or guardian must be notified. Official missing person reports are required to be referred immediately to University Police.

Each student living in University Housing Services is asked to identify an emergency contact person to be contacted in the case of an emergency or when a student is determined to be missing and that only authorized campus officials and law enforcement officers will have access to this information.

36. Alert-SJSU

Licensee agrees to sign up for Alert-SJSU, an alert and warning communication system designed for warning students, staff and faculty in the event of a natural disaster or other emergency on-campus.

Community members can add cell phones with text messaging, email accounts, land lines, and TTY/TDD devices on which to be alerted about emergencies.

Policies and Regulations

Described below are the Policies and Regulations, which govern all University Housing Services occupants. By completing and electronically signing the Annual Housing License Agreement, residents agree to all of these provisions. Applicants should read these provisions carefully before submitting a completed License Agreement.

Inappropriate conduct by students is subject to referral to the student conduct process on the San Jose State University campus. The Office of Student Conduct and Ethical Development coordinates this process and establishes standards and procedures in accordance with regulations contained in Sections 41301 through 41304 of Title 5, California Code of Regulations. A copy of these regulations can be found in the current edition of the San Jose State University General Catalog. All violations of the Terms and Conditions or Policies and Regulations below are subject to review by the Office of Student Conduct and Ethical Development for violation of 41301 through 41304, as well as grounds for eviction from University Housing Services Facilities. Conduct that is in violation of the law will be referred to University Police for investigation, if warranted.

Access to University Housing Facilities & Keys

- a) Residents are responsible for all keys and access cards issued to them and must carry their keys and access cards at all times.
- b) Residents must report lost or stolen keys or access cards immediately to the Residential Life Coordinator or UHS Housing main office. New keys/access cards will be issued (\$25.00 fee for access card and \$75.00 fee for key) and the lost access card will be deactivated. Lost keys can usually be replaced within two business days. Lost access cards will be replaced within 1-2 hours of notification, if reported to the UHS office during business hours (Monday to Friday 8:00 am to 5:00 pm). Access cards reported lost after business hours will be replaced the following business day. Residents who have lost their access card or key and require housing staff to give them immediate access to their room or apartment may also be subject to a lock out fee according to the lock out fee policy.
- c) Residents are responsible for any damage to their key and/or access card if it stops working.
- d) Resident's access card and key are for their use only. Under no circumstances are access cards or keys permitted to be duplicated or loaned to other individuals.
- e) Residents may not add or change any locks to their apartment, suite or bedroom.
- f) Residents may not hold gates or doors open for unknown people. All residents have a key and an access card.
- g) Residents may not prop open any door or gate. Anyone caught doing so may have their License Agreement revoked, and will receive no refund of fees.
- h) Residents must keep the apartment, suite, and bedroom doors locked at all times.
- i) Residents should report all suspicious persons or activities to the University Police Department immediately at (408) 924-2222.
- j) Residents should use the door viewer to see who is there before opening the door.
- k) Residents may not enter their assigned room prior to being issued a key and/or access card. Upon check-out, all appropriate keys and access cards must be returned to University Housing Services.
- l) Residents may only use the UHS space assigned to them. UHS reserves the right to assign vacant space as needed.

Accommodations (Disability or Identity Related)

University Housing Services is committed to meeting the needs of residents with special needs to the best of its ability. Some housing facilities (including bathrooms) are accessible to residents in wheelchairs, and specially-adapted rooms are available for residents who are hearing and/or visually impaired.

Accommodations may be provided for residents who have:

1. Disabilities such as mobility impairment, vision or hearing impairments (where physical accommodation or building adaptation may be required) or mental health conditions.
2. Religious reasons that require special facilities (such as dietary or special room arrangements).
3. Lesbian, gay, bisexual or transgender issues that require special accommodation.
4. Medical conditions (including allergies).
5. Disabilities that may require a live-in attendant (at the resident's expense).

Accommodations should be noted in the Accommodations section of the Personal Details page of the online application. Medications, allergies and other needs may be noted in the box following Accommodations. Some Accommodation requests may require additional documentation.

Note: If you identify yourself as someone who requires assistance for safe exiting from a residence during an emergency, Residential Life Staff will meet with residents on an individual basis. For more information, please contact the UHS Housing main office at (408) 795-5600.

Accountability

Each resident is viewed as a responsible person who will be held accountable for their actions, and the actions of their guests. Residents will be held accountable for their behavior and that of their guests when in violation of the policies and regulations governing University Housing Services facilities.

Air Conditioning

Air conditioning is not guaranteed. When the air conditioning is operating in a building, all windows must be closed. (See Energy Conservation)

Alcohol

California state law prohibits alcoholic beverages from being sold, furnished or given to any person under the age of 21. As such, residents under the age of 21 are not permitted to be in the presence of, possess or consume alcohol.

- a) A resident who is at least 21 years of age and elects to consume alcohol in University Housing may do so only if all those present in the room are over 21 years of age, including all roommates. CVA Residents – this excludes minors who are resident's dependents.
- b) If at least one resident of a room, suite, or apartment is under 21 years of age, no alcohol is permitted in the common areas of that room, suite, or apartment. Alcohol may only be consumed or stored in the bedroom if all residents in that room are 21 years of age or older.
- c) Residents who are 21 years of age or older, may not provide alcohol to persons under 21 years of age at any time.
- d) If all residents occupying a room, suite, or apartment are over 21 years of age, alcohol is permitted in the living space.
- e) No possession, transportation (in plain view) or consumption of open containers of alcoholic beverages is permitted in building common or public areas by any person, regardless of age.
- f) Residents of University Housing may transport unopened alcoholic beverage containers to their apartment or bedroom in a concealed bag.
- g) Kegs or other "common source" containers such as party balls or beverage coolers used as mixing units are not permitted in the residence halls.
- h) Empty alcohol beverage containers must be disposed of and may not be kept in the room, even as decorations regardless of the age of the residents occupying the unit.

Any alcohol found that violates the SJSU alcohol policy, regardless of the age of the owner, must be disposed of under the supervision of a University Housing staff member.

Residents found in violation of alcohol policies are subject to criminal prosecution as well as University disciplinary proceedings which may be grounds for immediate disciplinary action and/or revocation of the Housing License Agreement.

Residents, whose License Agreement is revoked, will still be responsible for the full amount owed in their Housing License Agreement for the academic year.

These policies exclude minors who are dependents of licensed residents of CVA and are authorized as "additional occupants" by University Housing Services.

Please note that residents found in violation of alcohol policies are subject to judicial action and/or criminal prosecution.

Appliances

UHS facilities have limits on their electrical systems. Overloading the circuits can result in tripped circuit breakers and present a fire hazard. The following guidelines apply to the use of electrical apparatus:

- a) Items with exposed heating elements are prohibited. This includes, but is not limited to, space heaters (unless supplied by UHS), sun lamps, immersion heaters, and hot plates. Microwaves are allowed, but the wattage must not exceed 900 watts.
- b) Refrigerators for private bedrooms are permitted, provided they do not exceed 4.4 total cubic feet.
- c) Appliances such as stereos, radios, desk lamps, computers, TV's, VCR's, DVD players, sealed-component coffee makers, hair dryers, other electrical hair implements, answering machines, and electric blankets are permitted. In the CVA and CVB Apartments, cooking appliances such as crock pots, toasters, toaster ovens, rice steamers, electric grills, and electric frying pans are permitted. These appliances must not overload the system. These appliances must be directly attached to grounded outlets.

- d) In the CVC Suites, Classics, and CV2, cooking is limited to the general kitchen or kitchenette area and is not permitted in the bedroom. Cooking appliances such as crock pots, toasters and rice steamers are permitted. These appliances must not overload the system. These appliances must be directly attached to grounded outlets.
- e) Privately owned air conditioners are not permitted.
- f) Fans are not allowed in windows and should never be used unless a resident is present.
- g) International appliances should use electrical converters.
- h) Irons must be used with ironing boards only and should never be left unattended.
- i) Stereo equipment and speakers are expected to be of a size and power that are appropriate for high-density community living.

Any damage caused by personal appliances or misuse is the financial responsibility of the resident, including damage of any kind (fire, water, etc.) to the facility and/or other residents' personal belongings. Violations of these guidelines may result in immediate license revocation. It is suggested that Licensee obtain and maintain throughout the term of the License Agreement a policy of insurance from a recognized insurance firm, covering Licensee's liability and personal property damage.

Assignment and Subletting

Resident shall not assign this License Agreement or any interest herein or sublet, license, grant any concession or otherwise give permission to anyone to use or occupy all or any part of the Premises. Any attempted assignment, subletting, license or concession agreement without UHS written consent shall be void and confer no rights upon any third party.

Graduate students who have licensed to occupy an entire apartment may be authorized, if approved in writing by UHS, to allow other occupants to reside in their apartment by completing and submitting an "Additional Occupant Addendum". All occupants aged 18 and older will also be required to sign the License Agreement.

Bathroom

Restrooms in common areas that are designated either male or female may only be used by that gender, recognizing that transgender residents will use the bathroom that aligns closest with their gender identity. Some restrooms are designated as gender neutral bathrooms which any resident or guest may use. It is an expectation that each resident assist in maintaining sanitary bathroom conditions. Residents may not enter bathrooms when they are closed for cleaning and/or repairs.

Bed Bugs

It is our goal to maintain the highest quality living environment for our Residents. Residents have an important role in preventing and controlling bed bugs.

Bed bug Appearance: Bed bugs have six legs. Adult bed bugs have flat bodies about ¼ of an inch in length. Their color can vary from red and brown to copper colored. Young bed bugs are very small. Their bodies are about 1/16 of an inch in length. They have almost no color. When a bed bug feeds, its body swells, may lengthen, and become bright red, sometimes making it appear to be a different insect. Bed bugs do not fly. They can either crawl or be carried from place to place on objects, people, or animals. Bed bugs can be hard to find and identify because they are tiny and try to stay hidden.

Life Cycle and Reproduction: An average bed bug lives for about 10 months. Female bed bugs lay one to five eggs per day. Bed bugs grow to full adulthood in about 21 days.

Bed bugs can survive for months without feeding.

Bed bug Bites: Because bed bugs usually feed at night, most people are bitten in their sleep and do not realize they were bitten. A person's reaction to insect bites is an immune response and so varies from person to person. Sometimes the red welts caused by the bites will not be noticed until many days after a person was bitten, if at all.

Common signs and symptoms of a possible bed bug infestation:

- Small red to reddish brown fecal spots on mattresses, box springs, bed frames, linens, upholstery, or walls.
- Molted bed bug skins, white sticky eggs, or empty eggshells.
- Very heavily infested areas may have a characteristically sweet odor.
- Red itchy bite marks, especially on the legs, arms, and other body parts exposed while sleeping. However, some people do not show bed bug lesions on their bodies even though bed bugs may have fed on them.

For more information, see the internet websites of the United States Environmental Protection Agency and the National Pest Management Association.

A Resident shall not bring onto UHS property personal furnishings or belongings that the Resident knows or should reasonably know are infested with bed bugs, including the personal property of the Resident's guests.

If Resident finds or suspects a bed bug infestation, Resident must notify UHS immediately by submitting an online TMA Custodial request.

Resident shall cooperate with the inspection, including allowing entry to inspect any unit selected by UHS or the pest control operator until bed bugs have been eliminated and providing to UHS or the pest control operator information that is necessary to facilitate the detection and treatment of bed bugs.

Prior to treatment, affected Residents will receive written notice including the date(s) and time(s) of treatment, whether and when the Resident is required to be absent from the unit, the deadline for Resident preparation of the unit and a pretreatment checklist with information provided by UHS and the pest control operator.

Resident shall fulfill his or her responsibilities for unit preparation before the scheduled treatment, as described in the pretreatment checklist.

Resident shall be responsible for the management of their belongings, including, but not limited to, clothing and personal furnishings.

If UHS or the pest control operator determines that it is necessary for UHS or a resident to dispose of items infested with bed bugs, the items shall be securely sealed in a bag that are of a size as to readily contain the disposed material. Bags shall be furnished as needed to Residents by UHS. All bags shall be clearly labeled as being infested with bed bugs prior to disposal.

Residents who are not able to fulfill their unit preparation responsibilities shall notify UHS at least one business day prior to the scheduled pest control operator visit for inspection or treatment.

A Resident must vacate his or her unit (a temporary space will be provided), if required by the pest control operator for treatment purposes and shall not reenter the unit until directed by UHS.

If resident does not comply with the instructions given by UHS to help eradicate a bed bug problem, they may be responsible for the full cost of any bed bug eradication related to bed bug incidents found in room, apartments, common areas or other apartments and suites.

Bicycles, Skateboards, Scooters, Rollerblades and Hoverboards

Bicycle racks are provided in the exterior patios of Washburn Hall for those residents only.

An exterior bicycle enclosure is provided on the east side of Joe West Hall. Only residents of Joe West Hall may request a key from the Residential Life Coordinator of Joe West Hall.

Campus Village has several exterior bicycle racks located on the north and south side courtyard areas.

Only Campus Village residents may request access into the locked bicycle enclosures in the parking level 1 and 2 of the Campus Village parking garage. Residents of CV2 may request access to the exterior enclosure of CV2. For access to these enclosures, residents must go to the UHS Housing main office and fill out a "Bike Enclosure Registration Form." Access to these enclosures will be added to their room access card.

UHS is not responsible for any lost or damaged bicycles.

Bicycles may not be parked on the sidewalks, at the entrance to any buildings, around any exterior seating, nor should they be locked to stairwells, trees or handrails. Any bicycles found in these locations will have their lock cut and their bicycle impounded by UPD.

Bicycles should not be placed in bathrooms, study rooms or other public/common areas inside of buildings.

Bikes, skateboards, scooters or rollerblades may not be ridden in the buildings.

Hoverboards are not permitted to be stored or operated in UHS buildings.

UHS discourages residents from bringing or keeping bicycles in rooms/suites and encourages residents to lock their bicycles at the designated locations. If residents do bring these items into the building, they will be held responsible for any damages and charged appropriately. Roommate's permission must be obtained in order to store bicycles in apartment common areas.

Residents may not install hooks on their ceiling or walls to hang their bicycles from.

Bicycles must leave with residents when they move out of their building. Any bicycles left on UHS's property bicycle racks, after move out, will be turned over to UPD. Any partial bicycle frames or parts will be thrown out. University Housing Services will not store any bicycle left on the racks after the building's move out date.

Electric and Gas powered vehicles are not permitted to be stored in resident's rooms. Residents with disabilities who require scooters must submit a written authorization from the Accessible Education Center.

Break Closures

During winter break, when buildings are closed or resident is not residing in space, residents must unplug all electrical items. This includes, but is not limited to, alarms, clocks, hair care appliances and refrigerators. Specific Break Closure information will be communicated to residents close to the time of closure and residents are responsible for following all policies and procedures noted in the Break Closure information provided.

Candles

No open flames are permitted in the residence halls or within housing property outside of designated areas without official UHS approval. This includes, but is not limited to, candles, incense, smoking, and the burning of any materials or other flame-emitted articles. Prior written approval must be obtained from the Residential Life Coordinator if this policy is incongruent with religious, cultural, or spiritual beliefs.

Change of Address/Email

It is the resident's responsibility to notify UHS and SJSU Office of the Registrar (through my.sjsu.edu) in the event of a change in billing, mailing or email address. Failure to do so may result in late fees and/or delayed mail delivery. UHS will periodically update their records with the student email address from the campus records. All communications will be sent to the student email address and/or MySJSU.

During the course of the year, some residents may change their "mailing" or "home" address in MYSJSU (main campus database) to their current on-campus housing address. Residents should not do this, residents should leave their "home" or "mailing" address as the permanent off campus address; University Housing Services uploads the on-campus address once a resident contracts housing and all mailings from campus are sent there instead of to the "home" or "mailing" address.

By following the directions above, residents will not miss important mail once they move off campus. All on campus addresses are deactivated from the MySJSU account after the contract ends. Please note that UHS will forward mail for only 3 months after a resident has moved out, if mail-forwarding information has been completed on-line at www.housing.sjsu.edu. The mail forwarding system can take up to two weeks to take effect.

Check-in/Check-out

All CVA and CVB Apartment and CVC Suite residents are required to check into their assigned apartment no later than 10:00 p.m. on Tuesday, August 22, 2017 for fall semester and no later than 10:00 p.m. on Tuesday, January 23, 2018 for spring semester. Residents must notify University Housing Services if they wish to check in after the deadline stated above. Call the UHS Housing main office at (408) 795-5600 for further information.

All Classics and CV2 residents are required to check into their assigned residence halls no later than 10:00 p.m. on Tuesday, August 22, 2017 for fall semester and no later than 10:00 p.m. on Tuesday, January 23, 2018 for spring semester. Residents must notify University Housing Services if they wish to check in after the deadline stated above. Call the UHS Housing main office at (408) 795-5600 for further information.

Licensees who fail to check in by times and dates stated above will be declared "no-shows," forfeit their requested spaces, and are liable for a \$100 License Processing Fee plus pro-rated room, board and parking fees.

If there is no paid waiting list and the cancelled Licensee is still attending SJSU, Licensee will be charged for the entire license period.

The CVA Apartment residents are required to vacate their apartments by 12:00 p.m. (noon), **Sunday, May 27, 2018**. Fall graduates must check out by 2:00 p.m., Wednesday, December 20, 2017. Residents who are approved to cancel their spring contract during the fall semester must check out by 2:00 p.m. on Wednesday, December 20, 2017. Failure to move fee and/or an improper check-out fee of \$50.00, in addition to \$100.00 per day liquidated damage charges may also be assessed for failure to vacate by the stated deadline.

The CVB Apartment and CVC Suite residents are required to vacate their apartments by 12:00 p.m. (noon) **Sunday, May 27, 2018**. Fall graduates must check out by 2:00 p.m., Wednesday, December 20, 2017. Residents who are approved to cancel their spring contract during the fall semester must check out by 2:00 p.m. on Wednesday, December 20, 2017. Failure to move fee and/or an improper check-out fee of \$50.00, in addition to \$100.00 per day liquidated damage charges may also be assessed for failure to vacate by the stated deadline.

For the fall semester, residents of the Classics and CV2 are required to leave their halls by 2:00 p.m., **Wednesday, December 20, 2017**. For the spring semester, the Classics and CV2 residents are required to check out by 2:00 p.m., **Wednesday, May 23, 2018**. Failure to move fee and/or an improper check-out fee of \$50.00, in addition to \$100.00 per day liquidated damage charges may also be assessed for failure to vacate by the stated deadline.

For housing cancellations during the academic year, checkout must occur within 24 hours of a cancellation approval. Residents will be charged a pro-rated fee (and board, parking and telephone if applicable) through the day of official check-out as indicated on the Room/Apartment Inventory form or the License Cancellation form, whichever is later.

Resident must schedule a check out appointment, return keys and access cards and sign the Room/Suite/Apartment Inventory form with an approved Residential Life staff member to properly check out. Failure to properly check out will result in a \$50.00 improper check-out charge, removal of all personal property and possible storage charges and/ or may incur \$100.00 per day liquidated damage charges.

Residents transferring to a different room/hall/apartment must follow the proper check-out procedures and obtain UHS approval.

Residents who have completed a 2018/2019 online application and made the necessary payments and have completed and paid for the summer online application and all applicable fees may remain until the next academic year contract begins.

CVA, CVB, Suites, Classics and CV2 residents who are not remaining on campus for the 2018/2019 academic year, yet have completed and paid for the summer online application and all applicable fees must check out no later than 10:00 p.m. on Saturday, August 04, 2018.

CVA, CVB, Suites, Classics and CV2 residents who are not remaining on campus for the 2018/2019 academic year, yet have completed and paid for the summer online application and all applicable fees and are attending the last summer session of classes at SJSU, must check out no later than 10:00 p.m. on Saturday, August 11, 2018.

Improper check-out charges may also be assessed for failure to vacate by the stated deadline.

Civil/Criminal Law

Residents are required to abide by all Federal, State, County, and local laws and ordinances. Violation of criminal or civil law in or outside of UHS facilities is basis for revocation of the Housing License Agreement.

Cleaning of Rooms/Suites/Apartments

Residents are responsible for regularly cleaning their rooms/suites/apartments. Under no circumstances are trash cans or trash to be left in the hallways/corridors outside resident rooms/suites/apartments. Failure to maintain living quarters to the expected minimum standard of cleanliness is a cause for revocation of the University Housing License Agreement. University Housing Services will clean units during the summer. Requests for cleaning of unit due to toilet overflow caused by resident will be charged to resident. Requests for cleaning of units will be accommodated, time permitting, for an additional fee.

Combustible Material Storage

The storage of combustible materials (gasoline, paint thinner, propane, fireworks, wax, etc.) within the residential facility, including resident rooms/suites/apartments, is not permitted.

Common/Public Areas

Common areas are defined as all facility areas that are not a part of the private confines of a resident's room/suite/apartment. Outside patios, hallways, stairwells, recreation rooms, study lounges, laundry rooms, room/suite/apartment doors, balconies, community room, and bedroom/suite/apartment windows facing out are considered to be common areas. While UHS custodial services are provided to maintain common areas, it is an expectation that each resident will make reasonable efforts to keep common areas clean for everyone. Furnishings in building common areas are for use by all members of the community. Residents may not remove furniture from building common areas. Removal of any building common area furniture and/or furnishing may result in a \$100.00 fee and referral to the student conduct process for adjudication.

Communicable Diseases

Violations of following protocol may result in eviction from UHS property on the first offense.

Any resident diagnosed with a communicable disease by the Student Health Center or by their health care provider will be sent home during the infectious period, or isolated in an assigned room as directed by University Housing Services in consultation with the Student Health Center, County Health, and/or the resident's health care provider (as permitted by the resident). Non-campus housing and travel arrangements are made at the student's expense. Student Health Center and/or the resident's health care provider will clear the resident to return the UHS facility, dining services and classes (in consultation with the resident's health care provider, as appropriate).

Any resident suspected of having a communicable disease could be isolated in their room or another assigned room while waiting for a diagnosis. Any resident exposed to a communicable disease should make an appointment with a physician at the Student Health Center, to discuss the possible exposure, symptoms and treatment (if any treatment is available). Examples of communicable and infectious diseases may include: chicken pox, hepatitis, measles and tuberculosis, H1N1, etc.

In the instance of an outbreak, University Housing Services will follow university and local emergency protocols.

Community Living

Each resident agrees to conduct themselves in a manner that is conducive for fellow residents to study, live and sleep. Each resident agrees to not disturb this environment, and also agrees to demonstrate reasonable efforts to resolve roommate and/or residence hall problems. Residents are expected to report uncivil treatment of others, vandalism, and other violations of the License Agreement.

Community Meetings

Community meetings are held regularly to dispense information and answer questions for residents. Residents are responsible for all information that was provided at the meeting, whether the resident attended the meeting or not.

Computer Use

Users of the Residential Network (ResNet) must abide by all computer policies for Housing, San José State University, Genic, and all applicable state and federal laws.

WiFi is available throughout all resident halls; therefore no resident may utilize their own Wireless Access Point (router) since it would create interference for SJSU_Premier and impact the performance of the WiFi. Residents who do not comply will risk having their internet port deactivated and possible judicial action.

Concealment of Violations

Residents have a responsibility to take appropriate action, which includes, but is not limited to, informing a UHS Residential Life staff member if they become aware of any policy violations. Failure to notify UHS staff of violations will result in referral to the student conduct process for adjudication.

Consolidation

Residents shall consolidate when administratively directed because half a room is vacated, or may be required to pay for a super single room. Residents are expected to provide a welcoming environment to new roommates. Consolidation dates

will vary and can occur at any time of year. In addition, UHS reserves the right to change the resident's assignment within the housing facilities with a 24-hour notice for reasons of health, resident welfare and/or as a result of administrative necessity.

Cooking

In the CVC Suites, Classics and CV2 cooking is limited to the building common kitchen or kitchenette (in CVC suite) area and is not permitted in the bedroom. Cooking appliances such as crock pots, toasters, rice steamers, are permitted in the building common kitchen or kitchenette (in CVC suite) ONLY and are NOT permitted in the Suites rooms, Classics rooms, CV2 rooms, studios or efficiencies. These appliances must not overload the system and must be directly attached to grounded outlets.

Hot plates, electric frying pans, electric grills, portable stoves, toaster ovens, or other similar appliances are not allowed in the residence halls, studios or efficiencies. If there is a question regarding acceptability of an appliance, please see the Appliances section in these policies or the Residential Life Coordinator for approved appliances.

Kitchens in the CVA and CVB Apartments offer residents flexibility for meal preparation. Cooking appliances such as crock pots, toasters, toaster ovens, rice steamers, electric grills, and electric frying pans are permitted. These appliances must not overload the system and must be directly attached to grounded outlets.

For the safety of all in the community, residents must pay attention and use caution when cooking. Residents MUST keep kitchens clean for sanitation purposes (to avoid odors, ants, roaches, rodents, mold, etc.). Residents MUST appropriately ventilate the apartment while cooking to reduce the likelihood of smoke or odors entering the hallway as smoke entering hallways will activate fire alarms and residents may be held judicially accountable.

Under no circumstances are microwaves, stoves, and other similar appliances to be left unattended while in use. Any damage done or inconvenience caused to the community (smoke alarms, fires, etc.) is the financial responsibility of the resident and may result in referral to the student conduct process for adjudication.

Kitchen equipment (i.e. knives) used for any other purpose than for cooking will be considered an abuse of the weapons policy and is subject to disciplinary action.

Cooperation with Staff Requests

Residents and their guests are expected to comply with any reasonable request of a University staff member or authorized official. Such requests may include, but are not limited to, producing identification, key or access card; reducing noise levels; disposing of alcoholic beverages; or leaving a location.

In addition, residents are expected to comply with any reasonable requests made by a roommate or UHS community member. As a member of a community, the rights and compelling interests of the community outweigh those of the individuals.

Damages

Each resident must give reasonable care to the room/suite/apartment, its furnishings, and common areas. Residents are expected to maintain sanitary and safe conditions acceptable to the university. Residents will pay for any damages to University Housing facilities (including damaged or missing furniture and appliances) willfully or negligently caused by themselves or their guest(s). If damage in common areas (hallways, elevators, etc.) cannot be traced to a specific individual or group, but was in substantial part caused by individuals, groups, or invited guests acting from within the residence community, the Licensees of the hall or building will be charged collectively. Residents may also be referred to the UHS judicial system.

When residents occupy the same room/suite/apartment and responsibility for damages or loss in the room cannot be determined by UHS, the cost of damages or loss will be divided and assessed equally amongst the residents.

Any malicious damage to the buildings, grounds, or other facilities is prohibited.

To avoid unnecessary or inaccurate damage charges, residents must complete the Room/Suite/Apartment Inventory Sheet upon check-in. If the completed Inventory Sheet is not signed and returned within 72 hours, Licensee understands that the room/suite/apartment (including common areas) will be considered in perfect condition and will be charged for any and all damages found at check-out. (Refer to Check-in/Check-out section)

When moving out of their room, residents must properly checkout by completing a checkout inventory sheet with a UHS staff member. The condition of the room at checkout will be compared to the condition at check-in. Charges are assessed from this comparison and from any cleaning beyond normal use; however, UHS reserves the right to perform a final inspection and additional charges may be added. Residents who fail to check out with a staff member, or fail to checkout properly may be charged an improper checkout fee of \$50.00. Residents should read the back of the inventory check-in sheet provided at check-in for more information.

Residents are not allowed to dispose of large items, furniture, boxes, mattresses, electronic devices etc. in the trash rooms. Residents are responsible for disposing of these items on their own.

Damages to common areas (hallways, lounges, bathrooms, etc.) will be charged to all residents of a particular wing, floor, or living area unless it can be determined specifically who is responsible.

Decorating and Renovating Room Structure, Furnishings, or Grounds

- a) Any personal items brought into the room/suite/apartment must be removed upon checkout. All decorations must be compliant with fire safety regulations.
- b) University furniture is to remain in the room/suite/apartment at all times. University Housing Services cannot store University furniture to make room for personal items.
- c) Do not make holes in walls. To hang something on a painted surface, use a product that is approved to prevent damage. (Contact University Housing Services for product recommendations). Nails, tacks, non-approved adhesives, tape, and stickers are not to be affixed to University property. Painting and spray painting is not permitted in the Housing facilities or on Housing grounds except by authorized personnel.
- d) Altered beds must be returned to their original position prior to check-out. If maintenance assistance is needed for bunking, lofting or lowering of bed, a maintenance request should be submitted. Please note that no changes will be made until two weeks following the room change process each semester. For assistance to change the bed height (not bunking or lofting) there is a \$40 charge for labor (unless it is required for medical reasons).
- e) **It is strictly prohibited to place any furniture, including beds, in front of operable windows or exit doors. Blocking or impeding operable window or door egress is a violation of University Housing Policy and poses an extremely serious danger.**
- f) Any form of bed/furniture elevation that involves non-University Housing furniture, or attachments to University Housing furniture is considered a loft and not permitted.
- g) Tapestries, flags, and burlap burn rapidly. If hung from a wall or ceiling, they can feed a fire. It is prohibited to hang such materials from the ceiling. These decorations may be affixed to the wall if they have been treated with a fire retardant and are so labeled.
- h) Due to state fire codes, all decorations must be confined to the interior of the unit door. At no time can anything be in the corridors. Nothing is permitted on the exterior/hallway door of the room/suite or apartment.
- i) Holiday decorations such as artificial flame retardant trees are permitted in the CVA and CVB Apartments and CVC Suites common living area, but not bedrooms. Lights should be used only when a resident is in the apartment. All lights/cords must be in good condition and be UL certified. Doors and windows may be decorated within the unit as long as the decorations do not cause damage or a safety hazard. All decorations visible to the public must comply with [University policies](#).
- j) No candles or open flames may be used. For holiday observation exceptions consult your Residential Life Coordinator.
- k) Grounds: The community grounds are maintained by the University. Residents shall not erect fences, cultivate plants, or make other changes to the grounds.
- l) Antenna and Related Equipment: Residents shall not erect any exterior antennas or other equipment for television or radio reception without obtaining UHS prior written approval.
- m) Balconies and Exterior Entrances: All outside balconies and terraces must be kept clear of all items. A balcony or terrace may not be used for drying laundry, beating rugs, shaking dust mops, or hanging any article. No items, including cigarettes, trash, and other material may be thrown from any balcony or terrace. No barbecues are permitted.
- n) Plumbing Fixtures and Other Water Apparatus: The bathtubs, basins, sinks, garbage disposals, and other plumbing fixtures and water apparatus shall not be used for any purpose other than that for which they were constructed. Among other things, these fixtures and apparatus may not be used for the disposal of rubbish, rags, sweepings, matches, and similar improper articles. Any damage or expense resulting from the misuse of the foregoing fixtures and apparatus must be borne by the resident causing the damage or on whose premises the damage was caused.

Dishonored Checks

Fees will be assessed for any dishonored checks, and residents are liable for balance due plus fees under Civil Code, Section 1719 for triple the amount of the check (a minimum of \$100.00 and a maximum of \$500.00) if funds necessary to cover the check are not received within 10 days following a written notice. Residents may also have their Housing License Agreement revoked for non-payment of a dishonored check debt.

Disruptive Behavior/Disorderly Conduct

Any conduct that disrupts the normal order of the community is considered disorderly and is prohibited. Residents are responsible for their actions as well as the actions of their guests while in any UHS housing facility or on UHS grounds.

Doors/Door Locks

Tampering with, disabling or modifying the operation of room, suite and apartment doors or door locks is prohibited. Any resident and/or guest of a resident responsible for such violation will be subject to the student conduct process and any charge for costs attributed to repairs of doors or door locks will be the responsibility of the resident.

Drugs

The possession, use, distribution, sale, or manufacture of any illegal drugs or other substances is prohibited by law and University policy. **This includes but is not limited to marijuana, which remains illegal for all purposes and uses under federal law (and University policy).** Such drug activities are not permitted and will not be tolerated in UHS facilities. For University Housing student conduct purposes, the smell of marijuana in addition to the presence of other evidence that supports the use of marijuana may be sufficient enough to revoke a resident's License Agreement. Revocation of the License Agreement may also result if the sale or inappropriate usage of prescription drugs is found. Possession of these items may result in revocation of the License Agreement. In these instances, all housing fees are NON-REFUNDABLE.

Please note that residents are subject to criminal prosecution as well as University disciplinary proceedings through the Office of Student Conduct & Ethical Development.

Electrical Safety

Extension cords are not permitted. UL approved, grounded power strips with circuit breakers should be used for all electrical equipment including computer and computer related hardware. A maximum of two power strips may be used per room. No modifications to, or changes in, electrical wiring are permitted. No "splices," "octopuses" or modification devices of any kind may be used to add plugs in a room, suite or apartment.

Surge suppressor-equipped, UL approved power cords are highly recommended for computer systems and other valuable electrical equipment. Such cords have their own circuit breaker. Do not rely on the integrity of the electrical system of the building to protect your computer equipment.

Surge protectors also allow more flexibility for extensions. Extension cords or stringing surge protectors together in a series are prohibited.

Multiple outlet plugs that insert into an outlet are not permitted.

The placement of any material in or around the provided lighting is prohibited. The removal of lights, alteration of the fixtures and the replacement of institutional light bulbs with colored light bulbs are also against UHS policy.

Any damage caused by personal appliances or misuse of the electrical system is the financial responsibility of the resident, including damage of any kind (fire, water, etc.) to the facility and/or other residents' personal belongings. Violations of these guidelines may result in immediate license revocation.

Elevators

If an elevator malfunctions press the alarm and stay inside until help arrives. Do not attempt to pry open or hit doors and climb out. Ring emergency bell or contact UPD if trapped. Residents will be charged the cost to retrieve items dropped down shafts, or repairs due to resident negligence. Tampering with, misusing, or vandalizing elevators is prohibited. This includes, but is not limited to, forcing doors open, unnecessary use of alarms/emergency phones, accessing elevator controls or control room, and entering the elevator shaft or exterior of an elevator.

Emergency Preparedness

All residents are advised to have a family emergency plan. Each resident should maintain an emergency supply kit in their room consisting of a first aid kit, three-day supply of water, non-perishable food, battery operated radio and flashlight, extra batteries, gloves, and medications. Residents are responsible for familiarizing themselves with the evacuation instructions located on the inside of their room/suite/apartment door, as well as the location of the EvacuTrac chairs located in Campus Village and West halls.

In the event of emergency residents must comply with UHS Staff and/or university personnel.

Energy Conservation

UHS strongly encourages each resident to avoid any practice that may harm or hinder the State of California's efforts to conserve energy. Each resident is asked to do their part in conserving energy within their living space (including turning room lights and appliances off when not in use and/or use of Energy Star appliances).

Excessive utility charges will be equally assessed among all occupants of the unit. Utility bills will be assessed approximately one month after the actual usage.

Directives of the State of California concerning energy conservation will be enforced. Utilities such as electricity, gas, water, and air conditioning may be limited upon state directives.

Eviction and/or Suspension

As per the Terms and Conditions, section 14b, if a resident is either evicted or suspended, the Licensee shall owe the full fee period of the License Agreement (academic year), plus any charges for damages and cleaning, all nonrefundable fees as described in the Payment Information section.

False Information

Intentionally giving false information to any designated University official or to the University is prohibited. Such behavior will be referred to the UHS student conduct system and/or the Office of Student Conduct and Ethical Development.

Financial Extensions

University Housing Services communicates with Financial Aid to determine if a student may have sufficient grants, scholarships and loans to allow them to defer a portion of their housing charges. Work Study cannot be considered for "Housing Extensions." Student loans may only be considered if UHS can verify that they have been "accepted" by the student. Once UHS has determined that a student has sufficient aid to defer their housing charges, a "Housing Extension" is placed on the student account. This extension can be viewed by navigating to the "Other Indicators" section on the student's MySJSU account.

If a "Housing Extension" service indicator is placed on the resident's account it will defer housing charges to prevent housing late fees until financial aid disburses to the student account. . The "Housing Extension" service indicator will be removed on August 29, 2017 for fall extensions and February 5, 2018 for spring extensions. After this date, all remaining fees must be paid by set deadlines.

Housing Extensions cannot be placed until after semester charges have been billed to the student accounts (typically by June 27th, 2017) and after students have submitted all outstanding documents on their financial aid checklist (to-do list) and have been awarded. Students who plan to accept student loans must keep in mind that loans are "offered" and need to be "accepted" by logging into MySJSU. The loan acceptance process cannot take place until June 1 and should be completed as soon as possible. UHS cannot consider loans as a payment source until they have been "accepted" by the student.

Fire Safety

- a) Combustible Material Storage: The storage of combustible materials (gasoline, paint thinner, wax etc.) within the residential facility, including resident rooms/suites/apartments, is not permitted.
- b) Fire Alarm/Drill: All residents and guests must evacuate a residential facility immediately when the fire alarm sounds. Those who do not evacuate are in violation of University policy and State fire code and may result in a citation from UPD or the San Jose Fire Department and/or being referred to the UHS student conduct system.
- c) Fire Safety Equipment: Residents are responsible for familiarizing themselves with the evacuation instructions located on the inside of their room/suite/apartment door. If the instructions are missing or illegible, the Residential Life Coordinator should be contacted immediately to have a new one installed. Residents are required to initial that they have been shown the evacuation instructions on the Room/Apartment Inventory form at check-in. The following

misuses of fire safety equipment are considered violations of policy and will result in student conduct and/or legal action (\$1,000.00 fine and up to 6 months in prison), maintenance charges, and/or remuneration: pulling fire alarms or fire alarm covers when no fire exists, blocking or propping fire doors, blocking fire stairs, tampering with smoke detectors, misuse or tampering with the EvacuTrac Chair, tampering with alarm horns, strobes, enunciator or bells, misuse or tampering with sprinkler system heads (including, but not limited to, hanging items from sprinkler heads), tampering with fire exit signs, and tampering or improper use of fire extinguishers or fire hoses. Note that each residence hall room contains a smoke detector and each apartment/suite contains a smoke detector and fire extinguisher for residents' safety. Contact the Residential Life Coordinator for additional information about fire safety or if any of your unit's fire safety equipment appears to be malfunctioning.

- d) Open Flame: No open flames are permitted in the residence halls or within housing property outside of designated areas without official UHS approval. This includes, but is not limited to candles, incense, smoking, and the burning of any materials or other flame-emitted articles. Prior written approval must be obtained from the Residential Life Coordinator if this policy is incongruent with religious, cultural, or spiritual beliefs.
- e) Portable Heaters: The utilization of portable heaters (unless supplied by UHS) in the residence halls is not permitted, with the exception of areas that do not have permanent heating units.
- f) Halogen Lamps: Halogen lamps/lighting, are not permitted.
- g) Doors: All unit doors are to be kept closed at all times due to the integrity of the rated corridors. At no time are the doors to be propped open or left ajar unless an approved hold open device has been installed by the University.

Furnishings

Waterbeds of any type are not allowed. Beds in all units other than CVA rented by the unit may be lofted or bunked using the appropriate hardware available at the hall's front desk or by submitting a facilities request. Room furniture cannot be stored to accommodate Licensee bringing in their own furniture (except CVA, refer below). Licensee will return all room furniture to the original positions before moving out. Failure of Licensee to return furniture to the original positions in the room or movement of common area furniture by Licensee will result in charge. Removal of furniture from public areas is considered theft.

CVA: Apartments licensed by the bedspace are furnished and include an extra-long twin bed, dresser, desk, desk chair, mobile file, hutch, living room couch, lounge chair, lamp, coffee table, end table, 2 barstools, washer/dryer combo unit, dishwasher, garbage disposal and a shower curtain in bathroom.

CVA: LockOut (2 bedroom) Apartments licensed by the double bedspace are furnished and include (in the 1 bedroom unit) 2 extra-long twin beds, 1 safely rail, 2 dressers, 2 desks, 2 desk chairs, 2 hutches; (in the Efficiency unit) 2 extra-long twin beds, 1 safely rail, 2 dressers, 2 desks, 2 desk chairs, 2 hutches, in the shared areas: 1 living room couch, 1 lamp, 1 coffee table, 1 end table, 2 barstools, 1 arm chair and washer/dryer combo unit. The kitchen will include 1 trash can and 1 recycle bin, dishwasher and garbage disposal.

CVA: Efficiency Apartments licensed by the double bedspace are furnished and include 2 extra-long twin beds, 1 safely rail, 2 dressers, 2 desks, 2 desk chairs, 2 hutches, 1 microwave, 1 mini-refrigerator, 1 trash can, and 1 recycle bin.

Apartments rented by unit may be rented furnished or unfurnished. Furnished one and two bedroom apartments include queen size beds (one per bedroom), 1 night stand, dresser, desk, desk chair, mobile file, living room couch, 1 lounge chair, lamp, coffee table, end table, 2 bar stools, and a shower curtain in each bathroom. Furnished one bedroom Efficiencies have a queen size bed, 1 night stand, dresser, desk, desk chair, and mobile file, lounge chair, and shower curtain in bathroom. All units have a washer/dryer combo unit, dishwasher and garbage disposal. If UHS furniture is present in room, resident must pay the furnished rental rate for the unit. Residents may request to have furniture removed, or added to a CVA apartment; a minimum of \$100 per unit, per item of furniture move will be charged. (This applies to furniture moved in and/or out of the apartment).

Accessible Apartments rented as units: One bedroom accessible units have a full size bed, 1 night stand, dresser, desk, desk chair, mobile file, 1 lounge chair, a dining table with 2 chairs, washer/dryer combo unit, garbage disposal and a shower curtain in bathroom. The dining table and chairs may be removed upon request. Accessible Efficiencies have a full size bed, 1 night stand, dresser, desk, desk chair, mobile file, roll up shower and a shower curtain in bathroom.

CVB: Single, Double and Jr. Double occupancy units are furnished and include couch, arm chairs (1 or 2 depending on unit location), coffee table, end table, dining table, 4 dining chairs, lamp, trash can, recycle bin, and a shower curtain in the bathroom. Single bedrooms are furnished with an extra-long twin bed, 2 dressers, desk, hutch, mobile file, and a desk chair. Double and Junior Double bedrooms are furnished with 2 extra-long twin beds, 4 dressers, 2 desks, 2 mobile files, and 2 desk chairs. Studio occupancy units are furnished and include an extra-long twin bed, 2 dressers (only 1 in the accessible unit), desk, 2 hutches, mobile file, desk chair, and a shower curtain in bathroom.

Suites: Double occupancy units are furnished and include a couch, 2 arm chairs, coffee table, end table, dining table, 4 dining chairs, lamp, trash can, recycle bin, and a shower curtain in bathroom. Bedrooms are furnished with 2 extra-long twin beds, 4 dressers, 2 desks, 2 hutches, 2 mobile files, 2 desk chairs, 2 wardrobes and 2 closets outside the room. Triple occupancy bedrooms are furnished with 3 extra-long twin beds, 6 dressers, 3 desks, 3 hutches, 3 mobile files, 3 desk chairs, 2 wardrobes and 3 closets outside the room.

Classics Washburn: Double occupancy units are furnished and include 2 extra-long twin beds, 2 desks, 2 desk chairs, 2 dressers, 2 built in bookshelves, trash can, and a recycle bin. Triple occupancy units are furnished and include 3 extra-long twin beds, 3 desks, 3 desk chairs, 3 dressers, 2 built in bookshelves, hutch, trash can and a recycle bin.

Classics Joe West: Double occupancy units are furnished and include 2 extra-long twin beds, 2 desks, 2 desk hutches, 2 desk chairs, 2 dressers, 1 built in dresser, 2 lofting posts, trash can, and a recycle bin. Single occupancy units are furnished and include 1 extra-long twin bed, desk, desk hutch, desk chair, dresser, lofting post, trash can, and a recycle bin. Triple occupancy units are furnished and include 3 extra-long twin beds, 3 desks, 3 desk chairs, 3 dressers, 1 built in dresser, hutch, trash can and a recycle bin.

CV2: Double Occupancy units are furnished and include 2 extra-long twin beds; 2 desks; 2 mobile files; 2 desk hutches; 2 desk chairs, 4 dressers, 2 closets; 1 trash can, and 1 recycle bin.

Guests/Visitation

Individuals are considered a non-resident of any building that they are not officially assigned to live in. Non-residents are not permitted to access any housing facility unless a resident escorts them. Residents are considered the hosts of their guests and, as such, must accompany their guests at all times while in UHS facilities. The exterior doors of all the residential halls are locked 24 hours a day. Visitors may contact a residence hall or apartment resident by calling from courtesy phones that are located near the front entrances of every hall or apartment building. Visitors are only permitted to enter a building with the escort of the host. Entrance by any other means is not permitted. Uninvited guests are not welcome in the residence halls. Permitting uninvited guests into these areas is in violation of UHS security policies.

Any problems created by a guest are the responsibility of the sponsoring resident. Residents are expected to inform their guests of all University Housing and San José State University policies, and will be held judicially and financially accountable for their guests' actions.

Guests are expected to use the courtesy phones located at each building's front entrance to call their host resident to gain entry into the facilities. In the Suites, Classics, and CV2 all guests and residents must present acceptable photo identification and sign-in at the front desk during designated hours. All guests, regardless of their relationship to the resident (parents, siblings, etc.), must comply with this policy. Unescorted individuals found in UHS facilities will be escorted off UHS property and/or be cited by University Police for criminal trespass.

University Housing Services allows 24-hour visitation for guests, but does not permit cohabitation. Residents may have overnight guests stay in their room for up to three nights within a seven-night period and for up to 15 nights total per semester. Residents in violation of this policy may be subject to cost recovery and other fines in addition to disciplinary action. All roommates must be consulted and agree to guest visitation. Although any guest can be denied permission to stay by a roommate, roommates should consider allowing reasonable accommodation to guests in promotion of a harmonious living environment.

Residents who deny their roommates permission to have a guest should have specific reasons why the guest has been denied permission to visit. Guests may not sleep in building lounges or public areas.

Residents shall not sublet their apartment/residence hall space or assign any of their rights pursuant to the License Agreement.

UHS student facilities (excluding Faculty, Staff and Grad units of Campus Village A) are single-person housing units and do not provide family living or accommodations for children, partners or spouses. For the comfort of roommates, younger children should not stay overnight in UHS facilities. All specific guest regulations are to be determined and mutually agreed upon by the roommates within each room/suite/ apartment. If consensus cannot be met independently, the Resident Advisor may create a written agreement with the roommates, which is binding and enforceable via our student conduct process.

Additional restrictions may apply during certain times of the year when heightened security is necessary to protect the UHS facilities and its residents which can include citywide events or campus events that greatly affect the UHS facilities and surrounding area and events which create crowd control concerns. All residents are expected to comply with

temporary policy additions during these times. Roommate/guests concerns should be taken to your Residential Life Staff member as they can assist with many conflicts.

Harassment and/or Assault

UHS Residents must comply with SJSU's nondiscrimination and Title IX policies. SJSU does not discriminate on the basis of age, ancestry, citizenship status, color, disability, ethnicity, gender, gender expression, gender identity, marital status, medical condition, military/veteran status, national origin, race, religion or lack thereof, sex, sexual orientation, genetic information or veteran's status. Learn more at http://www.sjsu.edu/hr/equal_opportunity/. As established by CSU Executive Orders 1096 and 1097, SJSU strictly prohibits discrimination, harassment and retaliation, sexual misconduct, dating and domestic violence and stalking. Learn more at <http://notalone.sjsu.edu>. Violations of SJSU's nondiscrimination and/or Title IX policies may lead to revocation of the Housing License Agreement and may result in criminal investigations.

Health and Safety Inspections

An inspection of each living environment will regularly occur to assume positive health and safety conditions. Residents are expected to give reasonable care to their rooms and furnishings, maintaining sanitary conditions acceptable to the University.

Corrections of health and safety violations requested by UHS staff must be completed within 48 hours of the inspection and notification. Failure to comply will result in student conduct action and or charges to correct the violation.

Vacuums are available from each building/hall Courtesy Desk.

Identification

Residents and guests must carry identification at all times while in the residence halls, suites, apartments, The Commons or any UHS property. Residents are required to carry and provide appropriate SJSU photo identification upon request by a University staff member performing their duty. Failure to present ID; presenting fabricated, falsified, or misrepresentative ID; permitting others to use IDs for the purpose of improperly gaining access to residence halls, rooms, suites, apartments, The Commons, use of equipment, or any other service or facility is prohibited.

Incense

The use of incense or other strong odor-producing products is prohibited. The choice of scented air fresheners or cleaning products should be discussed among roommates to ensure no one is allergic or offended by the scent.

License Violations

Residents who are believed to be in violation of one or more policies may be referred by Residential Life staff to the UHS Student Conduct Process, Office of Student Conduct & Ethical Development, University Police Department, or any combination of the three for appropriate action. The referral process for such action is outlined in the Community Living Handbook, which is available online at the Housing website. The student conduct system ensures a resident's right to due process throughout the proceedings. Questions about student conduct referrals should be directed to UHS staff.

Lock Outs

If a resident (CVA residents includes other authorized residents such as a roommate, child, spouse or partner) is locked out of their room, the resident will be assisted within a time frame that is reasonably possible, but must be prepared to wait for available staff. The Office Assistants and Facilities staff does not have access to individual room/suite/apartment keys.

If the lock out occurs between 8:00 a.m. and 5:00 p.m. the resident may request help at the UHS Housing main office located on the 2nd floor of CVB. Between the hours of 5:00 p.m. and 8:00 a.m., the resident may contact the Resident Advisor who is on call in the building in which they live or go to their building Courtesy Desk for assistance. The first lock out is complimentary; for the subsequent lock outs, the second will cost \$15.00, the third will cost \$30.00, and the fourth and subsequent lock outs within the academic year will cost \$60.00. Additionally, on the fourth lock out the incident will be documented and the resident will be referred to the student conduct process for adjudication.

Mail Services

Resident mail is delivered to the Joe West Mailroom. All University communications will be sent to residents' on campus mailbox while living in University Housing. However, mail will NOT be delivered between December 20, 2017 and January

2, 2018 due to winter break and residence hall closures during this time period. Mail and packages received will be held at the Joe West Mailroom during this time. Please make other personal arrangements with the US Post Office and/or delivery services if you need to receive packages during this time period. Mailbox combinations are provided to residents via their University Housing Services account. Residents should ensure that their mailbox door is secure upon closing by spinning the dial. During the course of the year, some residents may change their "mailing" or "home" address in my.sjsu.edu (main campus database) to their current on-campus housing address. Please do not do this, **residents should leave their "home" or "mailing" address as the permanent off campus address.** University Housing Services uploads the on campus address once a resident contracts for housing. After this occurs, all mailings from campus are sent there, instead of to the "home" or "mailing" address.

By ensuring that the above instructions are followed, residents will not miss important mail once they move off campus. All on campus addresses are deleted from the my.sjsu.edu account after the contract ends.

Residents agree to hold harmless University Housing Services and its agents and give permission to University Housing Services and its agents to sign and accept packages/parcels from U.S. Mail, U.P.S., Federal Express and any other delivery agents attempting to deliver in their name.

In addition, residents relieve University Housing Services and its agents from all responsibility in accepting any delivery in the event of loss/damage or theft.

It is further agreed that if said deliveries are not claimed within a seventy-two (72) hour period by resident, that management reserves the right to return said deliveries without notice. All deliveries will be held at the Joe West Mailroom, in Joe West Residence Hall on the 2nd floor.

Due to US postal regulations, no outgoing mail may be sent from any building including the Joe West Mailroom and/or CVA or CVB. Residents will need to go off campus to mail items.

Packages that are sent through the U.S. Mail that need to be signed for cannot be accepted at the Joe West Mailroom due to US postal regulations. Residents will need to go to the St. James post office in person to sign for and pick up any packages sent signed for by U.S. Mail.

Mold

Recently, there has been considerable publicity regarding the presence of mold in residences. Molds are microscopic organisms that are present both indoors and outdoors, and may have adverse effects on the health of occupants or structural components of the Premises. It is currently believed that some types of mold are toxic to human health. Because it may be impractical or impossible to eliminate all indoor mold, indoor mold is an important topic about which residents should become informed.

UHS has no expertise in identifying or remediating mold or any other biological pollutant, nor has UHS any expertise in the possible effects on health or property of such pollutants. For information, residents should contact the United States Environmental Protection Agency ("EPA"), the California Department of Health Services ("DHS"), or other governmental authorities. The EPA and DHS Web sites contain information and publications regarding mold and other biological pollutants that may be of interest to residents. For example, see "Biological Pollutants in Your Home" and "Mold Resources" on the EPA Web site (<http://www.epa.gov/>); and "Indoor Air Quality Info Sheet: Mold in My Home: What Do I Do" on the DHS Web site (http://www.cdph.ca.gov/PROGRAMS/IAQ/documents/mimh_2012-07-05.pdf).

Because such substances are pervasive, the Premises are not warranted to be free of mold or other naturally occurring biological pollutants. Mold and other biological pollutants may be present in the Premises at the Commencement Date or may later develop within the premises. Proper maintenance and repair may reduce the presence of mold and other biological pollutants in the premises.

Resident agrees to take all reasonable and appropriate steps to prevent conditions that may cause mold or mildew to develop in the Premises, including following the recommendations contained in the publications referred to above. The resident also agrees promptly to report to UHS any evidence of moisture accumulation or mold in any portion of the Premises.

Resident certifies that resident has read and fully understands the information and disclosures contained in this License Agreement. Resident acknowledges that the facts disclosed in this License Agreement are important but do not constitute a complete list of all facts which should be considered by resident.

Motor Vehicles

Motorcycles, mopeds, or other gasoline-powered vehicles are not to be stored in or around the residence halls/apartments, building entrances, patios, or courtyards. All such vehicles must be parked in designated areas and have an appropriate permit from the SJSU Parking Office or the University Housing Services Campus Village parking garage.

At no time is there to be storage of any inoperable vehicle in the Campus Village parking garage. All vehicles parked in the garage must also be free of all types of fluid leaks. If the vehicle leaks, the owner will be held liable for any cleanup of the garage floor and or damages that it may cause to the garage or other vehicle.

Licensee agrees to accept financial responsibility for any loss or damage to personal property or personal vehicle belonging to Licensee and their guests and invitees that may be parked in the Campus Village parking garage, caused by theft, fire, vandalism or any other cause. University Housing Services assumes no liability for any such loss. It is suggested that Licensee obtain and maintain throughout the term of the license a policy of automobile insurance from a recognized insurance firm, covering Licensee's liability and personal property damage (if Licensee utilizes the Campus Village parking garage).

Occupancy/Authorized Capacity (CVA)

The authorized capacity is based on unit type for units rented as one unit, not bedspace: Efficiency two (2) residents; one bedroom two (2) residents; two bedroom or lockout four (4) residents. Double bedspace: two (2) residents per bedroom. If the Licensee has licensed a bedspace only, authorized occupancy is one (1) only.

Occupancy/Authorized Capacity (CVB, Suites, Classics and CV2)

The authorized capacity is based on bedspace, the Licensee has licensed a bedspace only, and authorized occupancy is one (1) only.

Occupancy Types

CVA Apartments

CVA Apartment occupancies are one bedroom/one bath, two bedroom/two bath units or Efficiency's (single resident occupancy units, similar to hotel rooms that feature a living area, bathroom, and microwave/mini-fridge station) Units are available furnished or unfurnished if licensed by the whole unit. If licensed by the bedspace, only furnished units are available.

CVB Apartments

The double occupancy 3 bedroom apartments have 3 bedrooms designed for 2 people each and offer 2 bathrooms, a living/dining area, and a kitchen. The four or five bedroom apartments are single occupancy per room and also offer 1 bathroom, a living/dining area, and kitchen. The Junior Double bedroom apartments are a four single occupancy apartment where one bedroom has been furnished to accommodate two residents. The two occupant bedroom will share the one closet located in the bedroom with the other occupant. Three bedroom single apartments have 3 bedrooms, 1 bathroom, a living/dining area, and kitchen. These apartments are limited. Applicants who do not receive the request based on availability will be placed in another type of apartment or room. In addition, the resident account will be charged for the occupancy type assigned.

Studios are single occupancy and offer a common living area (no separate bedroom and living room), a bathroom and a small kitchen. The kitchen comes with a two-burner stove, microwave oven, and mini-fridge. These apartments are limited. Applicants who would like to request one of these spaces should submit the Studio Request Form found on the UHS website, along with the license materials. Applicants who do not receive the request based on availability will be placed in another type of apartment or room. In addition, the resident account will be charged for the occupancy type assigned.

A triple room is a double room configured for two residents that has a bunk and lofted bed and a change in floor plan to accommodate three residents who will share the two closets in the room. As "double" spaces become available, we will move residents to these accommodations on a first paid basis. Applicants who wish to request a triple may do so when completing their online application or can request one during the year at room change period. Triples are offered when occupancy demands are high.

Suites

Each suite consists of four bedrooms, two bathrooms, a common living area, and a kitchenette. All bedrooms are double occupancy rooms, which are designed and furnished for 2 students. Therefore 8 students total will be sharing the suite.

A triple room is a double room configured for two residents that has lofted beds and a change in floor plan to accommodate three residents who will share the two closets in the room, and the three closets in the hallway. As "double" spaces become available, we will move residents to these accommodations on a first paid basis. Applicants who wish to request a triple may do so when completing their online application or can request one during the year at room change period. Triples are offered when occupancy demands are high.

Classics

Each room in Washburn Hall is double occupancy (two students per room). Joe West offers double occupancy and a limited number of single occupancy rooms.

A super single is a double occupancy room located in CVC, Joe West Hall, Washburn Hall or CV2 which has only one occupant assigned to it. The room will have all of the standard double occupancy furniture, none will be removed. Super singles are offered when occupancy allows. In addition, the resident account will be charged for the occupancy type assigned.

A triple room is a room configured for two residents that has a bunk and lofted bed and a change in floor plan to accommodate three residents who will share the two closets in the room. Applicants who wish to request a triple may do so when completing their online application or can request one during the year at room change period.

CV2

Our newest building, opening fall 2016 is a 10 story modern residence hall with 8½ floors of residential living. Each room in CV2 is a double occupancy (two students per room).

Odors

The effects of smoke, fumes, and odors must be confined to individual rooms, suites, or apartments. Residents must appropriately ventilate the apartment while cooking by opening windows and using appropriate ventilation equipment. Residents are not to prop their apartment/room doors to air out their rooms, especially when cooking as smoke may activate the fire alarm in the corridor.

The use of incense, candles, or other strong odor-producing products is prohibited. The choice of scented air fresheners or cleaning products should be discussed among roommates to ensure no one is allergic or offended by the scent.

Reasonable personal hygiene is expected of all UHS residents.

Oral Representation Policy

To avoid any misunderstanding concerning the License Agreement, we advise residents that UHS does not enter into any oral agreements or make or rely on any oral representation concerning License Agreements. The entire License Agreement is expressed in writing. The License Agreement supersedes any understanding that may have been understood verbally, and neither the Licensee nor UHS are relying on any oral agreement or representation or any understanding of fact or law that is not expressed in writing.

Paid Waiting List

In the event UHS reaches full occupancy, a limited number of payments will be receipted as a "paid waiting list". If UHS is unable to accommodate Licensees on the paid waiting list, a full refund will be generated and returned to the Licensee's permanent address once cancellation request is received in writing (application fees are non-refundable). Licensee may contact UHS at anytime to be removed from the paid waiting list and receive a full refund. Licensees assigned to a temporary housing space will receive a pro-rated refund if a permanent assignment cannot be arranged. Licensees who do not want to be on the paid waiting list should indicate so on their online application. Applicants who decline to be placed on the paid waiting list, or ask to be removed, then later request to be added to the paid waiting list, will be added to the bottom of the paid waiting list.

Parking at Campus Village

A limited number of Campus Village parking permits are available for the Campus Village parking garage. Campus Village parking permits are valid in the CV parking structure only, and are not valid in any other SJSU lot, structure or street. Campus Village parking permits are available to residents of UHS only. Permits are issued on a first requested, first assigned basis. To apply for a Campus Village parking permit, applicants may request parking while completing the online application and must enter all car information (make, model, year, color, license plate) or may complete and submit an original Parking Permit Request form. All requests received after all Campus Village parking permits have been assigned

will be placed on a parking waiting list. Notification of status (approved or wait list placement) will be sent via the MySJSU messaging system or email.

Any vehicle parked in the Campus Village parking garage without a valid permit will be subject to citation by UPD and may be towed at owner's expense. Parking permits are not transferable. Residents' access card will allow access into the assigned residential building and the Campus Village parking garage.

Vehicles must be parked inside the white lines of the designated stall. Park only in designated locations as allowed by the parking space, parking in red zones is not permitted. Vehicles parked in disabled spaces without a valid disabled permit may be towed and stored at owner's expense. Vehicle ID (make, model, year, color, license plate) will be provided to University Police Department, should any information change, changes must be submitted to the UHS office promptly to avoid a citation.

Parking permits should be affixed to the lower left-hand corner of the rear windshield. If rear glass is tinted dark, the sticker may be placed in the front driver's side windshield. This permit is a "static" sticker and can easily be removed. If you are assigned motorcycle parking, while the permits cannot be displayed, you will still need to maintain possession of the parking permit assigned to you. Guard your permit against theft as there is a \$25.00 replacement fee for lost or stolen permits. Parking permits are non-transferable and may not be used by anyone other than the authorized resident.

The parking gates are equipped with an "Anti-Pass Back" feature, which enables a car to enter and exit in sequence only. If a resident comes in, they must exit. Access cards are not to be used for pedestrian or bicycle access through the parking garage gates. The entrance and exit gates will not function without an automobile on the sensors. This function is to prevent unauthorized automobiles in the parking garage. Residents who allow others access into and out of the Campus Village parking garage with their access card, or who use their access card without their automobile are in violation of the Anti-Pass Back policy and will be subject to fees and referral to the student conduct process for adjudication.

The first violation of the Anti-Pass Back policy will result in a \$50.00 fee. The second violation will result in a \$100.00 fee and documentation resulting in judicial action. Residents who violate the Anti-Pass Back policy a third time will be fined \$150.00 and will have parking privileges revoked for the remainder of the academic year.

If a resident has requested and been assigned a Campus Village parking permit and no longer requires a parking permit for the Campus Village parking garage, the UHS office must be notified via a written cancellation request. Residents who request to cancel parking will be charged a 30 day pro-rated parking amount (if there is no parking wait list). Residents who are assigned a Campus Village parking permit, yet fail to pick up their permit within 30 days of being issued, will have their parking permit automatically cancelled and no refunds will be issued.

Residents who become delinquent will have parking access privileges revoked. No refunds will be issued for denial of access.

Residents of the Classics (Joe West and Washburn Hall) and CV2 are granted access to the Campus Village parking garage for the term of their license, no access is permitted during the Winter Break period and vehicles must be removed or Licensee will be charged for the winter break period.

At no time is there to be storage of any inoperable vehicle in the Campus Village parking garage. All vehicles parked in the garage must also be free of all types of fluid leaks. If the vehicle leaks, the owner will be held liable for any cleanup of the garage floor and or damages that it may cause to the garage or other vehicle.

Violation of these policies will result in referral to the student conduct process and may lead to the revocation of parking privileges. Refer to the Community Living Handbook for further information regarding UHS rules and regulations and the student conduct process.

Licensee agrees to accept financial responsibility for any loss or damage to personal property or personal vehicle belonging to Licensee and their guests and invitees that may be parked in the Campus Village parking garage, caused by theft, fire, vandalism or any other cause. University Housing Services assumes no liability for any such loss. It is suggested that Licensee obtain and maintain throughout the term of the license a policy of automobile insurance from a recognized insurance firm, covering Licensee's liability and personal property damage (if Licensee utilizes the Campus Village parking garage).

Passive Involvement

Residents are responsible for choices they make. In the presence of a policy violation, residents may attempt to stop the violation, contact residential staff and/or immediately remove themselves from the situation and the vicinity of the violation. If a resident chooses to remain at the scene of a policy violation, they will be included on the Incident Report and may also be held accountable for a policy violation.

Payment of Fees

Academic Year: The Licensee is responsible for payment of fees for the period of August 19, 2017 through and including May 27, 2018 for the CVA Apartments; August 19, 2017 through and including May 27, 2018 for the CVB Apartments and CVC Suites; and August 19, 2017 through and including May 23, 2018 for the Classics and CV2.

Summer: Residents who have completed a summer online application and paid all applicable fees will be responsible for fees from May 27, 2018 (or from May 23, 2018 if transitioning from the Classics or CV2), through the date of check out either, August 04, 2018 (not licensed, returning residents for the 2018/2019 academic year); August 11, 2018 (not licensed, returning residents for the 2018/2019 academic year attending summer classes); August 18, 2018 (licensed returning residents for the 2018/2019 academic year).

Licensee should carefully read the Payment Information section of this License Booklet and submit required initial housing payment along with their required online application and \$50 non-refundable application fee. If the Licensee is assigned to a housing space after the academic year begins, the Licensee shall be charged a pro-rated fee for the balance of the academic year. If Licensee's account becomes delinquent, Licensee will be charged a \$75.00 late fee for every month the account is delinquent and action will be taken to block registration and withhold records. See additional information in the Payment Information section at end of this License Booklet.

Personal Property

The University is not liable, directly or indirectly, for the personal property of residents and guests due to loss by theft, damage by fire, damage by water, or any other cause.

Residents are encouraged to purchase personal insurance, such as a renter's policy, to cover such incidents. To secure personal property, residents are urged to keep bedroom, suite, and apartment doors locked at all times.

Pets

The health and safety of residents is important to the community. Due to concerns for health, safety, sanitation, noise, and humane treatment, the only pets permitted in Residential Life facilities are small fish and aquatic turtles (subject to the exceptions below). Pets must be retained in fresh water aquariums that may not exceed 10 gallons in size. Pets and their environment must be properly cared for and maintained. Failure to follow the pet policy may result in your pet privileges being revoked and/or referral to the student conduct process for adjudication.

Animals are not permitted to visit or live in the residence halls, with the exception of animals approved by the Accessible Education Center (AEC). Residents must provide AEC with documentation from a doctor as to the resident's need for an assistive or emotional support animal.

Residents requesting to have an assistive or emotional support animal living in on-campus housing may be permitted on a case-by-case basis. Before bringing an assistive or emotional support animal to live at UHS, the requesting Licensee must submit a request and appropriate supporting documentation to the Accessible Education Center (AEC). Assistive or emotional support animals may not reside in University Housing without prior notification, registration and approval. Requests for an assistive or emotional support animal will be evaluated by the AEC. Housing must receive approval from the AEC prior to the resident being accommodated. Once approval has been received by University Housing Services, resident will be required to complete an Assistive Animal Addendum.

Photography

Persons in bedrooms, bathrooms, and dressing areas are off limits to filming, recording, and photography without the express consent of all individuals being filmed, recorded or photographed.

Posting Policy

According to S12-6, Policy Recommendation, Advertising Campus Events: Flyers, Banners, Chalking, etc. members of the SJSU community (faculty, staff, and recognized student organizations) can advertise campus and broader community events and activities in University controlled spaces. This policy applies to postings in University controlled spaces, not

individual, department, or College controlled spaces. Posting in residential halls and residential dining halls is not governed by this policy. Posting in these locations is regulated by University Housing. The complete Advertising Campus Events: Flyers, Banners, Chalking, etc. document may be found at http://www.sjsu.edu/getinvolved/recognized-student-orgs/student-org-handbook-policies/advertisingRSO_toolkit.pdf

The Director of University Housing Services or their designee(s) must approve any postings found within University Housing facilities. Postings must adhere to the UHS Posting and Distribution Policy. This policy does not apply to University Housing staff, hall government, or RHA postings. Only University Housing staff, hall government, or the RHA may post on the floors of UHS facilities. Any posting violations will be removed, and people found posting illegally may be sanctioned. More information can be found at <http://www.sjsu.edu/president/directives/current/pd0101.html>

UHS Posting Procedures:

1. Only SJSU Departments and Registered Student Organizations may request to post items in the Resident Halls.
2. All event advertising must include an accessibility statement with contact information.
3. To request items to be posted, flyers/posters must be brought to the UHS Housing main office located in the Campus Village Building B 2nd Floor **at least 2 weeks prior to the event date** and receive approval by Residential Life. SJSU departments and Registered Student Organizations whose flyers and posters are approved will be posted. Those who are not approved will be contacted and the items returned if desired.
4. Due to limited posting space, as determined by the State Fire Marshall, we can only post a maximum of 80 fliers and/or 7 posters in resident halls and 2 flyers/posters in The Commons.
5. We give priority to University Housing Services as well as campus wide initiatives and events.

For questions, please contact University Housing Services at 408-795-5600.

Prohibited Items

Residents are not permitted to have certain items in/on UHS controlled properties as they present a hazard to their community, community members or the facilities. This includes any item that directly or indirectly impacts safety/security and/or fire safety. Such items include, but are not limited to: combustible materials, liquid filled furniture, candles/incense, non-UL rated extension cords, halogen lights, portable heaters (unless supplied by UHS), lava lamps, electrical appliances with exposed heating elements, major appliances and grills, outdoor antennas and/or television/radio reception equipment, weights/exercise equipment exceeding weight or size requirements (refer to weight/exercise equipment section), hookahs, vape pens and other smoking apparatuses, darts/dart boards.

UHS reserves the right to add similar and/or other demonstrably dangerous items as needed.

Public Health and Safety

The University reserves the right to close the residence halls if the State of California or the Chancellor of the California State University system determines that such a closure is required to protect the public health and/or safety of residents.

Quiet and Courtesy Hours

As a part of San José State University, UHS is an extension of the academic environment that exists on campus. To support this living and learning environment, the following quiet hours are enforced:

Sunday-Thursday 10:00 p.m. - 8:00 a.m.

Friday and Saturday 12:00 a.m. - 10:00 a.m.

Quiet hours are extended to 24 hours during final exams. During quiet hours, noise should not be heard between the CVA and CVB Apartments, between bedrooms, or between the common areas and the bedrooms - to the extent that is humanly possible, given the community design of the facilities. Quiet hours apply to the entire complex, including the Campus Village Courtyard and grounds.

During quiet hours, noise, conversations, or music from the grounds should not be heard by residents or disturb residents in their bedrooms or apartment.

Courtesy Hours are in effect 24 hours a day, seven days a week. During these times, residents may play their music and talk in the hallways. However, any resident may request that another resident or group of residents cease any activity, which is interfering with their ability to study, rest, or enjoy the community. At these times, academic and health considerations are the priority.

Audible amplification (electrical or otherwise) of any musical instrument is not permitted within the residence halls or the CVA or CVB Apartments. Headphones are recommended when using equipment that may be disruptive to others. With the exception of UHS-sponsored or approved events, noise, or music, activities on UHS grounds should not be so loud as to disrupt other residents. Music should not be played at a level where it disturbs other residents. Stereo equipment and speakers are expected to be of a size and power that are appropriate for high-density community living. University Housing staff may request that stereos or other devices that pose a repeated disruption be removed from UHS facilities.

Within an apartment, or on a floor, residents may agree to extend quiet hours. Floors that choose to designate extended quiet hours must post these hours clearly in the lobby of that floor.

CVA is an Intensive Academic community. Residents who do not adhere to this policy may be relocated to another building or removed from housing.

Residents are expected to communicate with their neighbors and confront unacceptable noise behavior prior to contacting a Residential Life staff member to address the violation. When a reasonable request is made in one of these situations, a resident must comply or face possible judicial action. If personal attempts do not resolve a noise issue, please consult with a Resident Advisor.

Recreational Equipment/Sports

Riding a bicycle, hoverboard, scooter, skateboarding, rollerblading, playing ball or Frisbee, or playing any other sports is prohibited inside University Housing facilities.

Recreation/sports equipment may be carried through a residence building to a bedroom/suite/apartment.

No person shall operate a hoverboard, scooter, skateboard, bicycle, roller skates, or roller blades in University Housing parking lots, parking structures, on the plaza, or on other property of the complex. See Presidential Directive 90-01 for further explanation (<http://www.sjsu.edu/president/directives/>).

Frisbee, catch, and other such low-impact/low-risk games are permitted in outside area as designated by University Housing Services staff.

Recycling

Recycling is encouraged if it is part of a UHS-organized and approved program.

The placement of any approved recycling materials (paper, bottles, cans, etc.) outside of UHS designated areas is not permitted. Only materials designated for recycling may be left in these areas. Do not place trash in recycling containers.

No person, other than authorized University employees or contractors shall remove recyclable materials which have been placed in designated recycling collection locations. Any removal of recyclable materials from designated recycling collection locations is prohibited. Violation of this prohibition is a misdemeanor pursuant to Education Code Section 89031 and may result in civil fines pursuant to Public Resources Code Sections 41950 & 41951.

Please see a Residential Life staff member for further clarification or to find out how to get involved with the recycling programs.

Refunds

UHS encourages all residents to register for e-refunds (direct deposit) to ensure refunds are received as quickly as possible. Visit the Bursar's website for instructions on how to register.

UHS will generate a refund in the case of a credit balance, under the following conditions:

1. You have submitted all required documents to cancel your Housing License Agreement and it has been approved;
2. All future housing charges for the current fee period are paid in full;
3. There are no housing debts for prior year license;
4. There are no outstanding SJSU debts;
5. Payment was not made with a personal check within the last 21 calendar days (if so, there will be a waiting period);

Note: Refund is made in the name of the Licensee; Refund is generated in four to six weeks.

Installment fees assessed for Housing Installment Payment Plan are not subject to refund after the installment fee has been posted to the resident's account. Resident Activity Fees are not subject to refund after the start of the contract period.

In the rare case a refund is issued in error, Licensee is required to repay the refund amount.

Relations

Any resident who poses a safety concern may be asked to leave the apartments or residence halls; denied access to the apartments or residence halls until Counseling Services has assessed, and/or required to commit to a behavior contract as prescribed by a UHS staff member. UHS reserves the right to remove any individual exhibiting behavior deemed by the University as a threat to the community.

Right of Entry

University Housing staff shall reserve the right to enter the premises occupied by residents for the purposes of emergency, health, safety, maintenance, management of applicable rules and regulations, or for any other lawful purpose. UHS shall exercise these rights reasonably and with respect for each resident's right to be free from unreasonable searches and intrusion into study or privacy.

Roofs

Residents are not permitted on the roofs of any residential facility. Retrieval of articles from any roof must be done by authorized UHS staff.

Room/CVB and CVA Bedspace (not unit) Apartment Assignments

Residents will be assigned to their preferred hall/apartment or room and occupancy type whenever possible based on the date their Annual Housing License Agreement and payments are received. If online application; \$50 non-refundable application fee and initial housing payment are received by April 1, 2017, the resident's assignment request is processed during the first computer assignment run. UHS will make every effort to assign residents to the requested area or community and occupancy type based on preference and qualifications required to meet established criteria of any community, yet reserves the right to assign any resident to any space based on administrative necessity, regardless of resident qualifications.

Inability by UHS to honor resident's assignment preferences will not void this License Agreement.

Roommate assignments in the CVA Apartments, the Suites, Classics and CV2 are made for same gender only (CVA residents may request an exception to this policy by contacting the UHS Housing main office, located on the 2nd floor of CVB). Roommate assignments in the CVB Apartments are also same gender, unless co-ed housing is specifically requested on the Housing Application. (While co-ed housing is co-ed by apartment, the bedrooms remain single gender. Transgender students may contact the Associate Director of Residential Life to discuss assignment options). To preference a specific roommate, both Licensees must submit their online application; remit \$50 non-refundable application fee and initial housing payment within one week of each other and by April 1, 2017 for fall semester and by October 15, 2017 for spring semester. All roommates must request the same living options and preferences on the online application, i.e. 3 bedroom double, 4 bedroom suite, etc. Roommate requests submitted after these dates are not guaranteed. Every resident is assigned to a specific room and bed space, and must occupy only the assigned room and bedspace. Failure to do so will result in charges of \$100.00 in liquidated damages per day. New residents may be assigned at various times during the year; therefore, vacant bedrooms/bed spaces may become occupied without prior notice.

Consolidation may have to occur as a result of spaces not being occupied. Should this occur residents may be given an option of converting their room into a super single or choosing their own space before one is assigned. UHS reserves the right to change the resident's assignment within the housing facilities with a 24-hour notice for reasons of health, student welfare, administrative necessity, as a result of administrative action, or in accordance with the Room Consolidation policy. Residents may be responsible for any additional charges resulting from re-assignment such as cable, phone, etc. Room changes are not permitted without approval of the Residential Life Coordinator or the Assignments Coordinator.

Any resident who is assigned a move-out date due to room/apartment change, cancellation or administrative necessity must move by the date and time specified by the Director, Residential Life Coordinator or designee. Residents who fail to move out by the date and time specified, or who change rooms without prior written approval from UHS staff, will be charged \$100.00 per day liquidated damages in addition to regular room and board fees (and parking if applicable), an improper check out fee and will be subject to disciplinary action.

Room/Apartment Preparedness

Every resident is assigned a specific room and bed space and must occupy only that assigned room and bedspace. Residents may not occupy other bedrooms for guests or storage. All unassigned room and bed spaces must be prepared and ready for a new resident/roommate at all times or current resident will be charged \$100.00 per day liquidated damage charges.

Room and Roommate Changes

UHS assigns rooms and roommates. Unfortunately, it is not always possible to give everyone their first choice. The UHS staff reserves the right to make assignments and changes as necessary. University Housing Services understands that roommate conflicts may develop or residents may wish to move to a different apartment or room. In order to establish who has checked in, cancelled, or delayed their check-in date and to ensure all residents have moved into their proper spaces, no apartment/room changes will occur during the first two weeks of the semester. Failure to go through the correct Apartment/Room Change or Swap process will result in each resident who has changed apartments or rooms moving back to their original apartment or room and a fine of \$100.00 per day for moving without approval and disciplinary action.

There is a Room Change/Swap process that occurs beginning the second week of the semester. Residents going through this process successfully will not be charged a \$50.00 processing fee. Keep in mind that going through this process does not guarantee approval, and only residents who are approved may move. Details on this process will be posted at the beginning of the semester. Residents should not move apartments/rooms unless they are notified that their request was approved and will need to move on assigned dates.

After this two week period, UHS will consider apartment/room changes on a case by case basis. Residents may not switch rooms without approval from their Residential Life Coordinator. UHS strongly encourages residents to first try and resolve the conflict with their roommate, and ask for help if necessary. Resident Advisors and Residential Life Coordinators are all resources for residents to try and work through their problems before switching apartments/rooms. Failure to utilize these resources before requesting a room change will result in a delay in the process.

Room changes may result in additional charges. Licensee will be responsible for all costs associated with community or occupancy type changes as a result of a room change. Charges will be assessed immediately following room change and will be due on next scheduled payment date, or approximately two weeks later if the last payment due date has passed.

UHS staff is available to assist residents with roommate issues that may arise, but are not intended to solve the problems for residents. Residents are expected to communicate openly and honestly with one another and make a genuine effort to resolve their own issues before going to the RA. If the residents and RA cannot resolve the situation, the residents will be referred to the Residential Life Coordinator.

To assist in the communication process, the creation of a roommate agreement for each room/suite/apartment is required. The RA will bring a form to the resident during the first week of class or whenever they request. Agreements must be completed by September 30. If residents move at any other time, agreements will be expected within one week of the change. The agreements will be kept on file with the Residential Life Coordinators.

Once residents have explored all of the options in resolving the conflicts they may discuss a room change with their Residential Life Coordinator. If allowed to switch rooms, a \$50.00 processing fee per resident moving will be charged (if change occurs outside of the designated Room Change/Swap process).

The \$50.00 fee will be assessed for any room change outside of the designated Room Change process, whether the move is requested by the resident or administratively necessary due to conflicts, student conduct issues or administrative necessity.

Any room changes needed due to extenuating circumstances outside of the designated Room Change process time will be determined by a University Housing Official/Residential Life Coordinator. The residents involved will then need to complete additional paperwork and will be issued access to their new assignment. The access to the previous room/suite/apartment will end within 48 hours. Residents will need to check out between 7:00 p.m. and 10:00 p.m. at the courtesy desk located in their building or hall to complete their inventory sheet and the checkout process. The resident is responsible for any charges that may be assessed for the new occupancy type

Security/Door Propping

Residents receive keys and an access card that opens their bedroom doors and the entrance doors (except for CV2 where access card only is issued). Residents are encouraged to lock their bedroom/unit doors at all times and to not hold

the entrance/exit gates open for unknown persons. If a resident lives in a UHS facility, they have an access card for entrance into the building.

A resident MUST NOT prop any door at anytime due to fire, theft, and other safety concerns. Propped doors allow uninvited people to enter UHS facilities and breach the safety of each resident's person and property. Doors are also fire rated for 1 hour and keeping them closed is essential in preventing the spread of fires. For some of the entrance doors, an alarm will sound if the door is held open for more than 30 seconds and others are emergency exits only with alarms that sound immediately. Please be aware of this and keep doors closed so as to not disturb other residents in the community. Doors found propped should be un-propped and reported to the RA on duty or the Courtesy Desk immediately.

Smoking

San José State University is committed to promoting a healthy learning and working environment. Consistent with this commitment and in accordance with Presidential Directive 2014-01, smoking and tobacco use is prohibited in all indoor and outdoor areas on campus, including all residence halls, vehicles and parking lots. The sale of tobacco products is prohibited, as is tobacco related advertising and sponsorship.

"Smoking" is defined as inhaling, exhaling, burning or carrying a lighted cigarette, cigar, pipe, hookah, vape pen or electronic cigarette (e-cigarette). "Tobacco product" is any item containing tobacco leaf and any product containing biologically active amounts of nicotine that can be inhaled. It does not include any product designed and approved by the U.S. Food and Drug Administration for the use in treating nicotine or tobacco dependence.

Dismantling smoke detectors will result in student conduct action, UPD citation, and/or restitution for all repairs.

Residents who do smoke within UHS housing facilities are in violation of the License Agreement and are subject to criminal prosecution and University disciplinary proceedings which may be grounds for immediate disciplinary action and/or revocation of the Housing License Agreement. **Residents will still be responsible for the full amount owed in their Housing License Agreement for the academic year.**

Solicitation/Sales/Advertising/Deliveries

As part of the greater San José State University campus community, UHS encourages individuals or organizations wishing to sell, solicit, or advertise products or services to do so through the avenues provided by Student Union, Inc., stipulated in Presidential Directive 01-01 *Time, Place, and Manner*. As SJSU students, all UHS residents may take advantage of marketing opportunities while on campus. However, solicitation, sales, and advertising either verbal or printed are not permitted in UHS facilities, except by authorized vendors and University Housing staff, and as permitted by the UHS posting policy. This includes, but is not limited to, the residential areas, the courtyard plaza, and University Housing grounds. Authorized vendors must have written permission in hand from the Director of University Housing or their designee. No door-to-door solicitation is permitted, although UHS programs sponsored by University Housing staff, RHA, NRHH or hall governments or approved residential organizations may be promoted door-to-door.

Residents are not permitted to operate a private business on any area of University Housing property or use the campus mailing address, Ethernet connection, or telephone for that purpose.

All advertising must comply with the UHS posting policy, which you may find at the UHS Housing main office. Any requests for exceptions must be submitted in writing to the UHS Housing main office. All vendors, product, and service deliveries (FedEx, etc.) requested by residents must be made in compliance with UHS security, and through the Joe West Mail Room. Packages received by the Joe West Mail Room will be available for pick-up during designated operating hours. Packages not claimed within seventy-two (72) hours of initial notification will be returned to sender.

Storage

Storage is limited to the closets located in resident rooms. The storage of any materials (boxes, furniture, etc.) in common areas of the residential facilities is not permitted. UHS does not provide storage facilities for campus residents. Residents may not store items in rooms that are not assigned to them.

Student Privacy (FERPA)

The Family Educational Rights and Privacy Act (FERPA) of 1974 helps protect the privacy of student records. The Act provides for the right to inspect and review educational records, to seek to amend those records, and to limit disclosure of information from the records. This generally includes records relating to on-campus housing. The Act applies to SJSU (and all other institutions of higher education that are the recipients of federal funding). Students who are currently enrolled or formerly enrolled, regardless of their age or parental dependency status, are protected.

Students can go on-line and create an authorized user to view and pay fees. Log on to my.sjsu.edu and from the Student Center under Finances click **Payment Plans & Account Services>Student Account Options>Authorized Users**. Information will be restricted to financial matters only. No grades, class schedules or academic holds will be indicated.

Please refer to the campus main website for complete information.

Surveillance Cameras

Unmonitored surveillance cameras may be located in the stairwells and other common areas (e.g., lobby, lounge, laundry room, hallways, dining facilities, etc.) for the protection of residents. Exterior cameras may monitor outside areas near the residence halls. By signing this License Agreement, you consent to being recorded while in any of the areas identified above.

Theft

Theft of, or non-accidental damage to campus property, or property in the possession of, or owned by, a member of the campus community, is prohibited. This includes borrowing without specific prior approval and includes the relocation of lounge or common area furniture.

Throwing Objects

Balls, sports equipment and any other item may not be used inside the residence halls. No object may be thrown or dropped from a window or opening. Window screens must be left intact. (Refer to Windows, Balconies, Screens and Patios).

Trash Removal

Residents are responsible for disposing of their individual room/suite/apartment trash to the UHS-designated areas and may not let trash pile up in their room/suite/apartment. Residents may not place individual room trash in restrooms or common area trash cans. Residents are not allowed to dispose of large items, furniture, boxes, mattresses, electronic devices etc. in the trash rooms. Residents are responsible for disposing of these items on their own. Additionally, residents may not remove common area/trash room trash cans from their original locations. Removal of common area trashcans may result in a replacement fee.

Treatment of Indebtedness

Failure to pay housing fees or payment with a dishonored check that has not been redeemed by the University will result in action described in section 22 of the Terms and Conditions of the Annual Housing License Agreement. It will also result in the University pursuing the debt via its in-house collection office, assignment of the debt to a private collection agency, suit filed in small claims court, disclosure of the debts, and/or judgment to a credit bureau organization, and/or submission of the name to the California State Franchise Tax Board for offsetting of state income tax refunds.

Submission of the debt to a collection agency will result in negative credit information reported to credit bureaus.

If any of these collection steps are necessary, the debtor will be held liable for any reasonable costs incurred by UHS and SJSU to collect the debt.

Unauthorized Entry

Residents are not allowed in any other bedroom, suite, or apartment unless invited by the official occupant of that specific bedroom, suite, or apartment (and an invitation can be withdrawn at any time). Residents are not permitted in attics or mechanical rooms, on the roofs, or ledges of any property of University Housing Services.

University Policies (Student Responsibilities & Rights)

Residents are required to abide by all university policies as outlined in the SJSU Catalogue (available at the Spartan Bookstore or on the SJSU website at <http://info.sjsu.edu/web-dbggen/narr/static/schedules/studentrights.html>). Refer to the catalogue for specific policy numbers.

Vandalism

Destruction or damage of property of the residence halls or apartments by a resident or guest is a violation of policy and will result in student conduct action and/or criminal prosecution.

Weapons/Dangerous Items

Possession of weapons and explosives, including, but not limited to fireworks, firearms, live ammunition, BB guns, paintball guns, air pellet guns, tasers, toxic substances, highly flammable substances, and any knife having a blade longer than five inches is prohibited from use or storage in the residence halls. Possession of these items may result in revocation of the Housing License Agreement. In these instances, all housing fees are NON REFUNDABLE.

California Penal Code § 626.9, known as the “Gun-Free School Zone Act,” imposes criminal penalties on individuals who bring fire arms (whether or not loaded) on school grounds, including higher education institutions. Section 626.9(i) provides that:

“any person who brings or possesses a firearm upon the grounds of a campus of, or buildings owned or operated for student housing, teaching, research, or administration by, a public or private university or college, that are contiguous or are clearly marked university property, unless it is with the written permission of the university or college president...shall be punished by imprisonment...for one, two, or three years.” (Cal. Penal Code § 626.9(i).)

Effective January 1, 2016, Governor Brown signed SB 707, which amended section 626.9 which revokes the ability for any person holding a license to carry a concealed firearm from being able to possess a firearm on the campus of a university or college. Complete details regarding California Penal Code § 626.9 can be found at <http://law.onecle.com/california/penal/626.9.html>

Weights/Exercise Equipment

Weight lifting equipment is permitted in the apartments, suites, or rooms only if the total weight of any freestanding item does not exceed 25 lbs. Weight or exercise equipment may not be attached to the ceilings, doors, walls, and/or any structure within UHS facilities, and must be used in a safe and quiet manner.

Windows/Balconies/Screens/Patios

Residents are not allowed to sit on the window ledge or balcony ledge of any residence facility window. Storage of any materials on window ledges/balconies is not permitted.

Residents shall not alter the structure of these areas.

Objects thrown from windows of buildings can cause severe damage; therefore, **nothing** may ever be thrown or hung/suspended from a window or set on a window ledge.

Residents who permit any item (liquid or solid) to fall, drop, or be thrown from any residence facility window will be in violation of UHS policy. Ejecting items of any kind from a residential facility window **may result in revocation of the License Agreement**.

Laser lights and pointers may not be pointed out windows.

Screens are not to be opened or removed. Residents will be charged if screens are removed or missing. Window screens and limiters are not to be removed or tampered with. Residents will be charged if limiters are removed or missing. Residents are prohibited from climbing in or out of a window except in case of fire.

It is prohibited to place furniture, including beds, in front of operable windows or doors. Blocking operable window or door egress is a violation of University Housing Policy.

Even in high-rise buildings, people on the ground can see into windows, and residents within the UHS community can easily view activities occurring in other rooms within UHS facilities. Be mindful to keep window coverings closed when you desire privacy. Further, be reminded that UHS is not responsible for damages to your residential space that result from windows being left open. Be sure to close and secure your window upon leaving your room.

Residents may display signs and posters in their residence hall room windows as long as the signs and posters comply with [University policy](#). Postings must also comply with health, fire, and life safety codes. More information can be found at <http://www.sjsu.edu/president/directives/current/pd0101.html>

UHS Student Conduct Process

The University Housing Services Student Conduct Process endeavors to maintain University Housing Services standards by helping residents to understand their responsibility for maintaining their residential community. The University Housing Services student conduct process collaborates with the University Student Conduct process facilitated by the Office of Student Conduct and Ethical Development. The purpose of the Office of Student Conduct and Ethical Development is to administer the Student Conduct Code in a manner that is consistent with the University's core values of fairness, honesty, and integrity.

If residents are alleged to have violated a term of this License Agreement that is also a violation of the Student Conduct Code, their case will be adjudicated by the Office of Student Conduct and Ethical Development or University Housing Services. Residents may view the Student Conduct Code and Student Conduct process at:

<http://www.sjsu.edu/studentconduct/policies/>

If residents are alleged to have violated a term of this License Agreement that is not a violation of the student conduct code, the following will occur:

The Residential Life Staff will document the incident. Residents will then be required to meet with a UHS Conduct Officer(s) or the Student Conduct Review Board. Communication for a conduct meeting will occur through email. It is residents' responsibility to check their email and respond regarding their conduct meeting and all other student conduct matters in a timely manner. Residents must be available when the conduct meeting is scheduled or follow up with the assigned Conduct Officer(s) to reschedule. Should the resident choose to not attend their scheduled conduct meeting, the Conduct Officer(s) **will only consider whatever written material has been provided and a decision will be made without their input. Furthermore, residents waive their right to request a review.** After an investigation, the Conduct Officer(s) will determine responsibility for the violation(s), if any, based on all available evidence. If found responsible in the University Housing Services student conduct system, the Conduct Officer(s) may impose one or more of the sanctions listed below, as well as additional educational sanctions which may be appropriate. Within five working days of the time of the decision, residents will be notified in writing regarding the outcome of their conduct meeting via email.

The University Housing Services sanctions may include one or more of the following outcomes:

1. A written or verbal warning detailing the liability for continued or repeated violations.
2. Issuance of an educational sanction. If residents choose not to complete the sanction, further action will be taken, including additional sanctions and a hold placed on their student record.
3. A written letter of probation stating that any further violation may lead to revocation of the Housing License Agreement.
4. Administrative relocation within the housing community.
5. A written letter of revocation of the Housing License Agreement for violations enumerated in the letter. Revocation of the Housing License Agreement means that residents must move out of their campus residence on the date specified. Residents are not allowed to return for a minimum of one year. Also, residents are not allowed to return as a guest in any of the facilities. **Residents will still be responsible for the full amount owed in their Housing License Agreement for the academic year.**

Failure to complete sanctions may result in further student conduct actions including, but not limited to, university record holds, additional sanctions, and revocation of the Housing License Agreement.

Review

If the accused resident is not in agreement with the decision made by a University Housing Services Conduct Officer(s), and has just cause as listed below, the resident may request a review of the decision. A written letter requesting a review must be submitted to the UHS Associate/Assistant Director (or their designee) within three (3) days after the date of the original sanction letter. Residents must write and submit the request for a review on their own behalf. Requests for review written and submitted by an attorney will not be accepted.

The resident will be granted a review meeting based upon meeting the criteria of at least one of the following:

1. New relevant information.
2. Procedural rights violation.
3. Sanction dissimilar with similar cases.
4. Bias on the part of the Conduct Officer(s).

It is further recommended that the resident adhere to the following guidelines prior to requesting a review of their case:

1. A listing of the incident(s) in question.
2. The reason the resident is requesting a review (see above).
3. Explanations of the circumstances the resident believes substantiate the reason for the review.
4. Information and people who could corroborate their reason for the review. In addition, resident should attach any written documentation to this form that corroborates their reason for requesting a review and sign the acknowledgement. If resident has any questions about the review process, they should contact the UHS Assistant Director for Residential Life or their Residential Life Coordinator.

If a review meeting is granted, the resident will have an opportunity to state the reason for the review and provide detailed information that supports the review request. The resident may have one non-lawyer individual present at the review meeting who acts as advisor. The resident may consult with the advisor during the review meeting; however, this individual may not speak for the resident during the review meeting.

Payment Fee Period

The CVA Apartments

The CVA Apartment resident is responsible for payment of fees for the period of August 19, 2017 through and including May 27, 2018. The spring semester only CVA Apartment resident is responsible for payment of fees from the period of January 1, 2018 through and including May 27, 2018.

The CVB Apartments & CVC Suites

The CVB Apartment and CVC Suite resident is responsible for payment of fees for the period of August 19, 2017 through and including May 27, 2018. The spring semester only CVB Apartment and CVC Suite resident is responsible for payment of fees from the period of January 1, 2018 through and including May 27, 2018.

The Classics and CV2

The Classics and CV2 resident is responsible for payment of fees for the period of August 19, 2017 through and including May 23, 2018 (excluding the Winter Break period). The spring semester only resident is responsible for payment of fees from the period of January 21, 2018 through and including May 23, 2018.

Summer Fees

Summer contract dates are subject to change according to the campus summer session class dates offered.

Summer License Agreements for contracted 2018/2019 returning residents in CVA and CVB begin at 12:00 p.m. (noon) Sunday, May 27, 2018 and end at 10 a.m. Saturday, August 18, 2018.

Summer License Agreements for non-contracted 2018/2019 returning residents in CVA and CVB begin at 12:00 p.m. (noon) Sunday, May 27, 2018 and end at 10:00 p.m. Saturday, August 04, 2018.

Summer License Agreements for non-contracted 2018/2019 returning residents, who are attending the last summer session of classes at SJSU in CVA and CVB begin at 12:00 p.m. (noon) Sunday, May 27, 2018 and end at 10:00 p.m. Saturday, August 11, 2018.

Intersession Fees (Winter Break)

There is an additional fee for housing during Winter Break; December 20, 2017 through January 21, 2018. Residents wishing to reside in Intersession Housing during Winter Break must make arrangements through the UHS Housing main office. The Licensee must submit a Winter Break Period Addendum and payment by December 1, 2017. Residents may be accommodated based on space availability.

Payment Information

Payment Schedules

Residents will be billed each semester. Fall semester payment due date corresponds with the first fall Housing Installment Payment Plan due date as set by SJSU Bursar's Office (July 5, 2017) and the spring semester payment due date corresponds with the first spring Housing Installment Payment Plan due date (December 17, 2017). All due dates are indicated on the payment schedules on the UHS Housing website or the Housing IPP schedule on the Bursar's website.

Residents may elect to enroll in the Housing Installment Payment Plan (IPP) to pay their fees in installments by logging into their MySJSU account and following the provided instructions. Please note that residents who elect to enroll in the Housing Installment Payment Plan (IPP) to pay their fees in installments will be charged an additional non-refundable fee of \$35.00 for this plan each semester.

Residents who do not elect to enroll in the Housing Installment Payment Plan must make their semester payment in full by the first due date of each semester. The semester payment schedule is listed in detail [online](#).

Application Fee

A non-refundable application fee of \$50.00 is required when submitting an online application for on-campus housing. This fee is charged to cover the administrative cost of processing the rental application for a campus housing facility. No applications will be processed without payment of this fee.

Housing Installment Fee

If a resident elects to enroll in the Housing Installment Payment Plan, or is granted a payment arrangement that deviates from the Housing Installment Payment Plan, or the regular established semester payments, a non-refundable \$35.00 housing installment fee will be applied to the resident account. Housing Installment fees are not refundable. This may be in addition to previous or future late fees.

Late Fees

Payments must be received in the UHS Housing main office, or be posted online to the resident's SJSU account, by the specified due date or a \$75.00 late fee will be assessed. Late fees will continue to be assessed for each month the account is delinquent.

Resident Activity Fee

A \$40 Resident Activity fee (\$20.00 for spring semester only residents) is included with the housing fees. The Resident Activity fee entitles residents access to recreation equipment, social events, and other benefits. The activity fee sponsors building activities, RHA activities and programs. Resident Activity fees are not refundable after the beginning of the occupancy period. To opt out of this fee you must write a letter to the Assistant Director of Financial Operations requesting so.

Pro-Rated Fees

If Licensee contracts after the first day of the fee period, a pro-rated room (and board and/or parking if applicable) will be computed and charged, along with the \$40.00 Resident Activity fee (\$20.00 for spring semester only residents)

Payment/ License Due Dates

CVA Apartments

Academic Year Housing

Applicants are strongly encouraged to submit an online application, remit \$50 non-refundable application fee and initial housing payment by April 1, 2017 to be included in the first assignment run. After April 1, 2017 UHS will continue to accept online applications and payments until all spaces are filled.

Residents will be billed each semester. Students may elect to pay via the Housing Installment Payment Plan (IPP). The Payment schedules are listed in detail [online](#). Please note that residents who elect to enroll in the Housing Installment Payment Plan (IPP) to pay their fees in installments will be charged an additional non-refundable fee of \$35.00 for this plan each semester.

Spring Semester-Only

Applicants are strongly encouraged to submit an online application, remit \$50 non-refundable application fee and initial housing payment by October 15, 2017 to be included in the first assignment run. After October 15, 2017 UHS will continue to accept online applications and payments until all spaces are filled.

Residents will be billed each semester. Students may elect to pay via the Housing Installment Payment Plan (IPP). The Payment schedules are listed in detail [online](#). Please note that residents who elect to enroll in the Housing Installment Payment Plan (IPP) to pay their fees in installments will be charged an additional non-refundable fee of \$35.00 for this plan each semester.

CVB Apartments/Suites/Classics/CV2

Academic Year Housing

Applicants are strongly encouraged to submit an online application, remit \$50 non-refundable application fee and initial housing payment by April 1, 2017 to be included in the first assignment run. After April 1, 2017 UHS will continue to accept online applications and payments until all spaces are filled.

Residents will be billed each semester. Students may elect to pay via the Housing Installment Payment Plan (IPP). The Payment schedules are listed in detail [online](#). Please note that residents who elect to enroll in the Housing Installment Payment Plan (IPP) to pay their fees in installments will be charged an additional non-refundable fee of \$35.00 for this plan each semester.

Spring Semester-Only

Applicants are strongly encouraged to submit an online application, remit \$50 non-refundable application fee and initial housing payment by October 15, 2017 to be included in the first assignment run. After October 15, 2017 UHS will continue to accept online applications and payments until all spaces are filled.

Residents will be billed each semester. Students may elect to pay via the Housing Installment Payment Plan (IPP). The payment schedules are listed in detail [online](#). Please note that residents who elect to enroll in the Housing Installment Payment Plan (IPP) to pay their fees in installments will be charged an additional non-refundable fee of \$35.00 for this plan each semester.

Winter Break/Intersession Housing

This option is available only to residents not living in the CVA or CVB Apartments and CVC Suites and may require a temporary move. Residents may be accommodated during Winter Break based on space availability and should contact the UHS Housing main office for additional information.

Rent rates for the CVB Apartments are determined by room occupancy (one or two people/room). For example, single occupancy rooms in 3, 4, and 5 bedroom apartments have the same rent.

The initial housing payment is required when submitting an online application and \$50 non-refundable application fee to UHS. Failure to remit this payment will result in a delay and your online application will not be processed.

UHS will accept the initial housing payment and online applications until all available space is filled. If Licensee has been approved to be on the paid waiting list, payment and online applications will be accepted until the maximum number of names on paid waiting list has been reached.

Payments are due per the [payment schedules](#). Payments may be submitted to UHS as follows:

- Office hours, Monday – Friday, 8:00 a.m. - 5:00 p.m. Cashier window opens at 9:00 a.m. and closes at 4:30 p.m., however, a drop box is available during office hours.
- Mailed to: University Housing Services
Attn: Cashier
One Washington Square
San José, CA 95192-0133

It is the responsibility of the resident to make payments by the scheduled due dates. Residents may not receive an advance reminder notice of payment due. Failure to make payment by the specified dates will result in a hold on all SJSU records and services. All payments must be received in the UHS Housing main office by the specified due date or a \$75 late fee will be assessed to the Licensee's account.

Postmarks are not accepted. UHS suggests payments be mailed two weeks prior to due date.

Check/Cash Payments

Do not mail cash. Cash payments can be made in the UHS Housing main office during office hours. Make checks or money orders payable to SJSU Housing.

Print resident's name and SJSU Identification Number on the face of the check or money order. The cancelled check is the payment receipt, or the resident may also come to the UHS Housing main office to request a receipt. Due to excessive service charges, UHS cannot accept international drafts. Payments must be made by a payment instrument drawn on a U.S. bank.

On-Line Payments

The application is online; we encourage you to make all payments online via credit card or e-check. The initial housing payment may be made while applying for on-campus housing in the housing application portal. Subsequent payments may be made online by logging into your MySJSU account.

Additional Information

- Notices and late notices cannot be sent off campus; they are sent to the resident's on campus mailbox, emailed or sent via MySJSU message.
- Parents, guardians or outside organizations which may be making payments for the Licensee must work through the Licensee if they have questions about payment, account balance, etc.
- If amendments are made to the initial License Agreement resulting in a change in fees, the resident will receive information regarding the effect of this change at the time the amendment is made.
- If the resident has received approval to change occupancy types, resident is expected to adhere to and remain current with one of the pre-established payment plan options in the Annual Housing License Agreement.

- If there is an increase in cost due to a meal plan change, resident is expected to adhere to and remain current with one of the pre-established payment plan options in the Annual Housing License Agreement.
- Residents are encouraged to submit an online housing application, remit \$50 non-refundable application fee and initial housing payment by April 1, 2017 to be included in the first assignment run. After April 1, 2017, UHS continues to accept online applications until all spaces are filled. For new spring semester residents, the suggested initial housing payment date is October 15, 2017.

Summer Housing

New summer residents are encouraged to submit an online summer application and pay all applicable fees by April 16, 2018 to assure space; however, online applications and payments will be accepted until spaces are full.

Current spring residents are required to submit an online summer application and pay all applicable fees by April 16, 2018 to assure space; however online applications and payments will be accepting until spaces are full.

May 23, 2018*	Transition housing for current spring Classic or CV2 resident starts, license begins at 2:00 p.m.
May 27, 2018*	Summer housing for current spring CVA/CVB/CVC residents starts, license begins at 12:00 p.m. (noon).
June 03, 2018	Summer housing starts for NEW summer residents, license begins at 7:00 p.m.
August 04, 2018	Summer housing for non-returning fall 2018 residents, license ends at 10:00 p.m.
August 11, 2018	Summer housing for non-returning fall 2018 residents attending last summer session, license ends at 10:00 p.m.
August 18, 2018	Summer housing for returning residents license ends at 10:00 a.m.

*Residents will be notified of date and time to move between academic year bed space/ apartments/ units and summer bed space.

Dates are subject to change pending finalization of the SJSU summer class schedule.

Living Arrangements

To make housing accommodations through this program, the resident must contract and pay for the entire summer session. Exact dates of availability vary based on resident status in spring and fall.

Summer residents may be required to relocate to another apartment or room during their summer stay to allow staff to complete work to ensure premises are prepared and ready for the upcoming fall semester opening. Transition dates will be communicated to residents by summer housing staff.

Residence Halls, CVA or CVB Apartments

- The Summer Housing Program may be in any one of CVA or CVB Apartments, Suites (CVC), two residence halls or CV2. A limited Residence Life staff is available to assist you, but there are no educational development programs or leadership opportunities offered. The majority of available services are offered through the Summer Housing Program Courtesy Desk. Services there include recreation equipment check out, laundry card purchase, campus and community information, and refrigerator rentals.
- Most Residence Halls rooms available to residents are double occupancy rooms which are rooms designed and furnished for two residents, CVA Apartments are single or double bedspace with limited units available. CVB Apartments are available for double, junior double or single occupancy.
- Residents who are contracted for spring or fall housing are permitted to transition from one space to the other (called spring/fall transition in the payment plan). Residents will receive more information after submitting the required summer online application and all applicable fees. In some cases, residents may need to move to a temporary location until the summer/fall room assignment is ready. Details will be provided to residents prior to closing in May and/or July as applicable. Transition dates and times will also be published on the UHS Housing website.