Please ensure you forward this on to the appropriate staff so they are aware of the following information.

**IMPORTANT NOTE! All users must run the new installer from the link below to access v9.5:**

[https://s3.amazonaws.com/starrezinstall/StarRezClient/SJSU-StarRez Hosted Installer.exe](https://s3.amazonaws.com/starrezinstall/StarRezClient/SJSU-StarRez Hosted Installer.exe)

The first time the installer is run you will need to prefix your username with ‘AD\’ and then your password to authenticate to the servers. The next time you launch StarRez, the ‘AD’ domain will be remembered.

The installer will remove your existing StarRez installation and create two shortcuts on your desktop, one for Production and Testing. The Change Environment option has been removed in v9.5.

Just have the first 2 boxes checked as shown below. Then click “Install”

![Installer window showing components to install](image1)

Click “Yes” to have any old version of StarRez remove

![Confirmation window for removing old version](image2)
The installation is quite fast, less than 15 seconds. The “Complete” status will show on the next pop up window. Click “Close” when you see the word “Complete”

The StarRez Icon will appear on your desktop, use it to connect to StarRez

Each individual user will need to go thru the installation process under their own login profile